

March 19, 2019

# PROCTORIO

# Benefits

- Maintain academic integrity in online courses
- Helps meet accreditation requirement
- Compensates for no proctoring site at LPC
- Allows students in OEI exchange to complete exams without going to proctoring site

# Background

- Funded and vetted by OEI
- Used in 14 LPC courses
- Used by 40 CCCs
- Proctored over 125k CCC exams since July 2018
- Used at over 400 institutions, including Chico State and UC Berkeley
  - Competitors ProctorU & Examity use live proctoring for over 1,500 institutions, including CSUs and UCs. ProctorU began at least in 2008.

# How Proctorio Works

- ⦿ Needs Chrome browser and extension
- ⦿ All settings—and whether to use Proctorio or not—are optional
- ⦿ Can choose to record video, audio, entire room, web traffic and/or lock down student's web browser during exam
- ⦿ Instructor sets level of comfort with chosen options
- ⦿ Instructor sees what occurred while students take exam

# Student Concerns

- ⦿ Assumption that all students cheat
- ⦿ Invasion of privacy
  - Recording of students is wrong
  - Recording of room is invasive
  - People are watching
- ⦿ Give up control of computer
- ⦿ Test anxiety
  - See self being recorded

# Proctorio Reassurances

- FERPA-compliant
- Recognized by [Internet Keep Safe Coalition](#) for meeting test-taker data and privacy standards
- Signatory of [Student Privacy Pledge](#)
- Doesn't seize control of computer; only uses browser. Stops when exam ends.
- If student doesn't want to see self being recorded, can collapse the window

# Best Practices for Faculty

- ① Learn how to use Proctorio
- ① Include Proctorio info in syllabus and welcome letter
- ① Prepare students for its usage
  - Give a low-stakes quiz or practice quiz
- ① Read info for [students](#) and [faculty](#) on LPC Online learning site