



# ConexED Guided Training Las Positas College

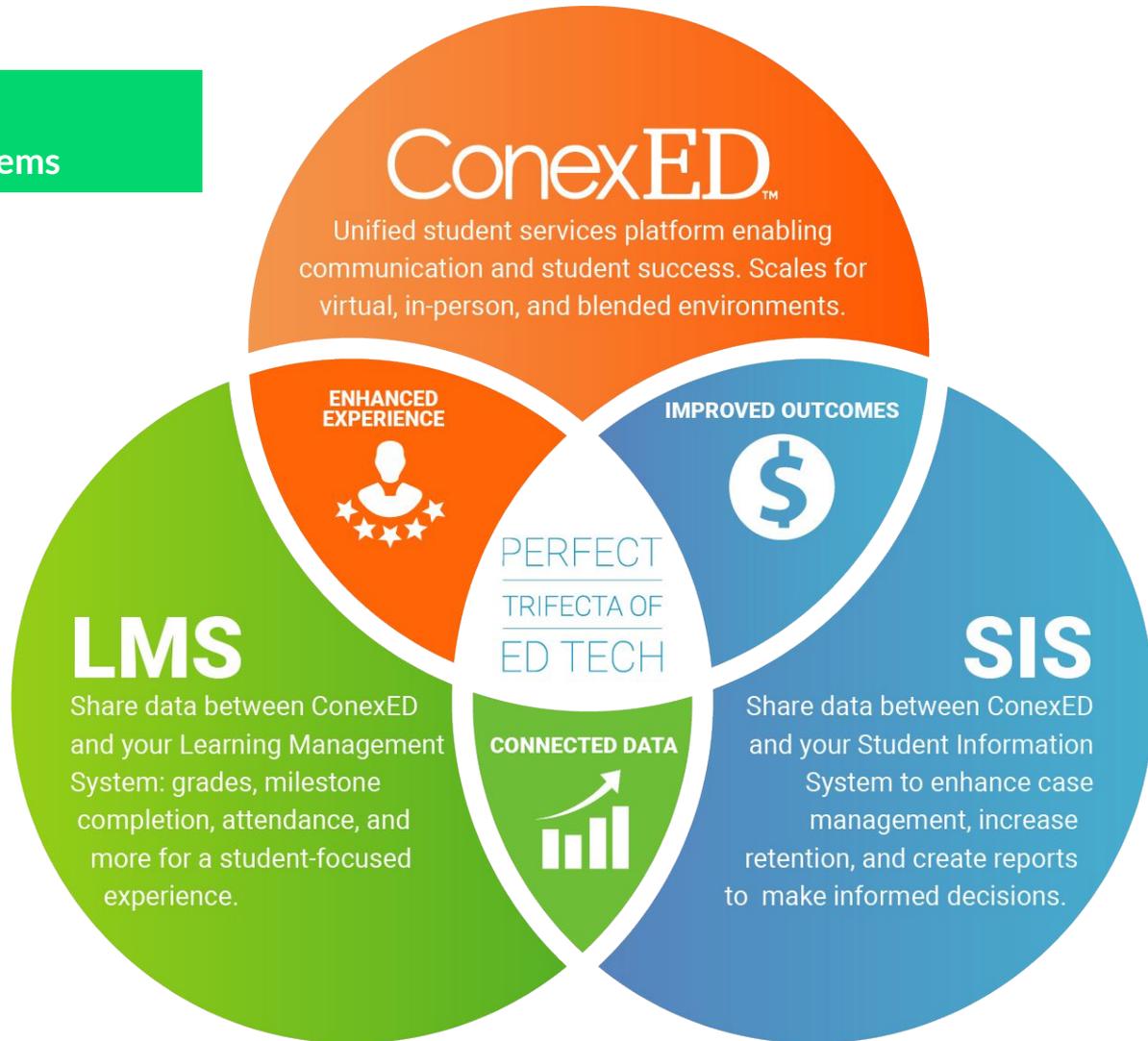
October 2021



# Enterprise Platform

The perfect trifecta of learning systems

Just like an LMS and SIS, your school should consider having one unified scheduling, communication, and case management system that is student facing and that passes detail data across all systems.



# Scale student services for virtual, in-person, or a blended across your entire campus with just a few clicks.

## Blended

Single Sign On  
Appointment Scheduling  
Event Registration  
Case Management  
Attendance Taking  
Full Campus Reporting  
Deep Analytical Data

## In-Person

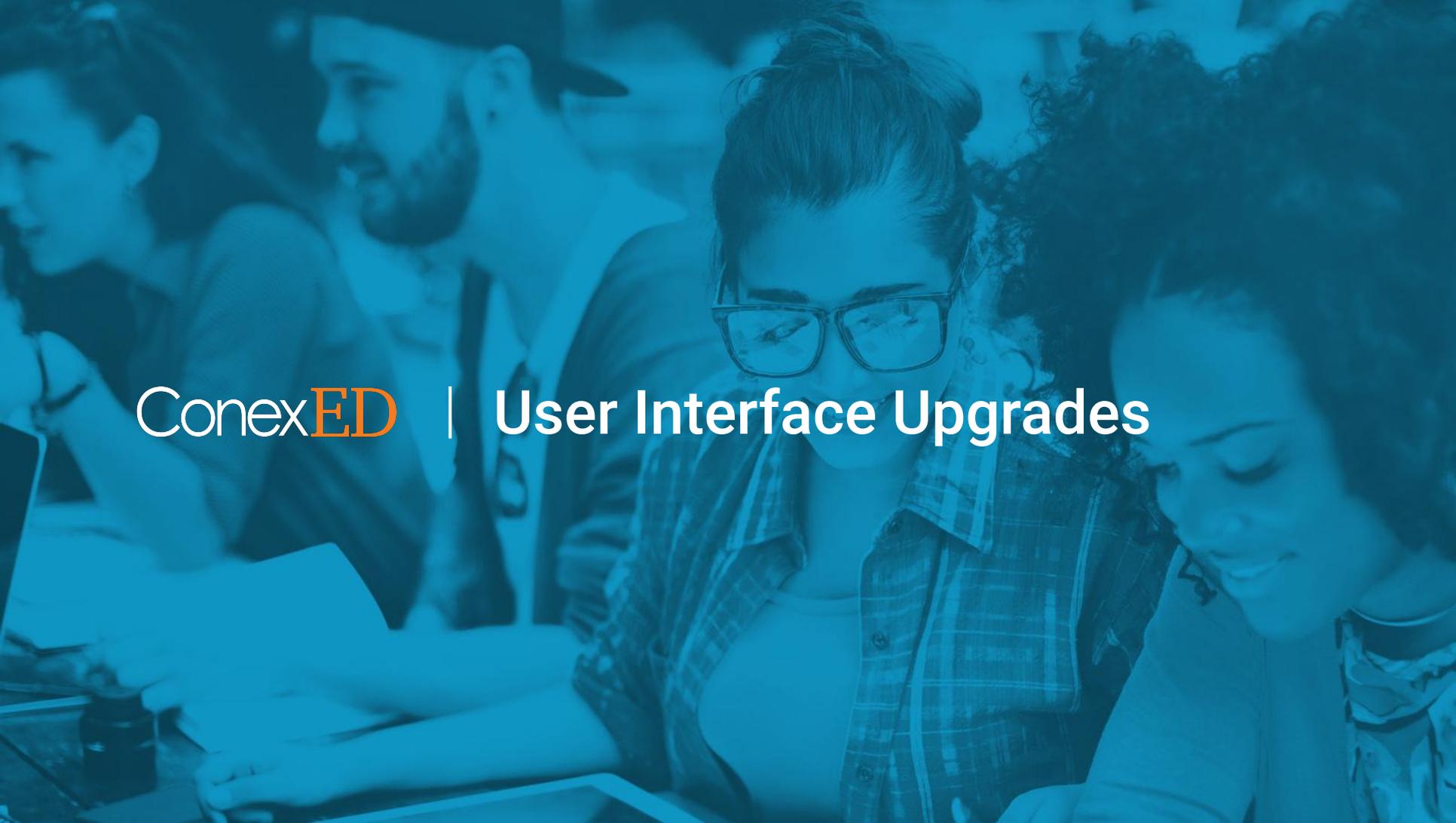
Any Device Kiosk  
Queuing Systems  
Student Look-up  
Quick Check-in  
Front Desk Application

## Virtual

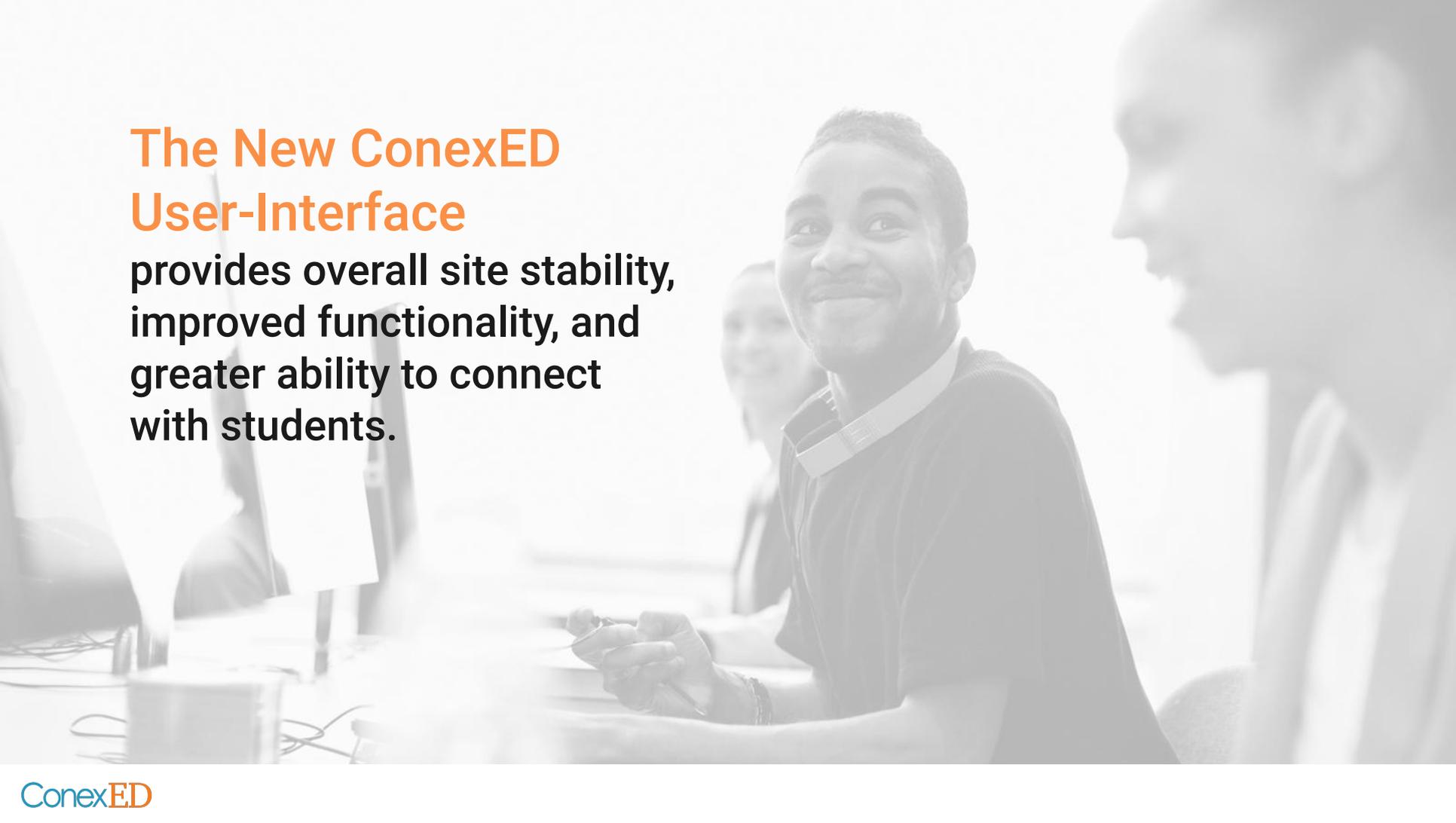
Instant Chat Messaging  
Virtual Lobbies  
Video Meetings  
Whiteboards  
Document Signing  
Breakout Rooms  
Rooms Manager w/ Live  
Feed Dashboard  
In-Meeting Polls &  
Surveys

## Automation

SIS Integration  
LMS Integration  
Student and Staff  
Dashboards  
Milestone Customization  
Cohort Announcements  
SMS Notifications  
Early Alerts  
Student Success Plans  
Calendar Syncing  
Appointment Reminders



ConexED | User Interface Upgrades

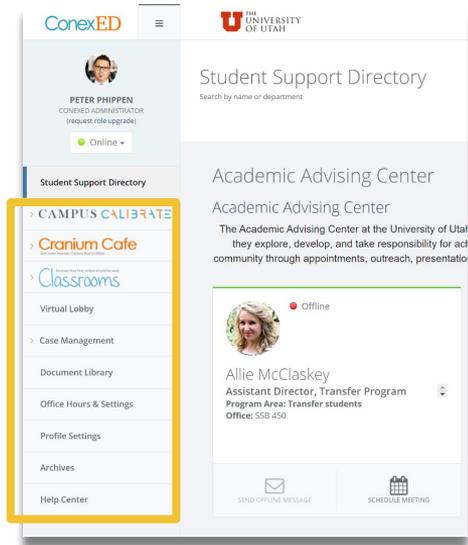


## The New ConexED User-Interface

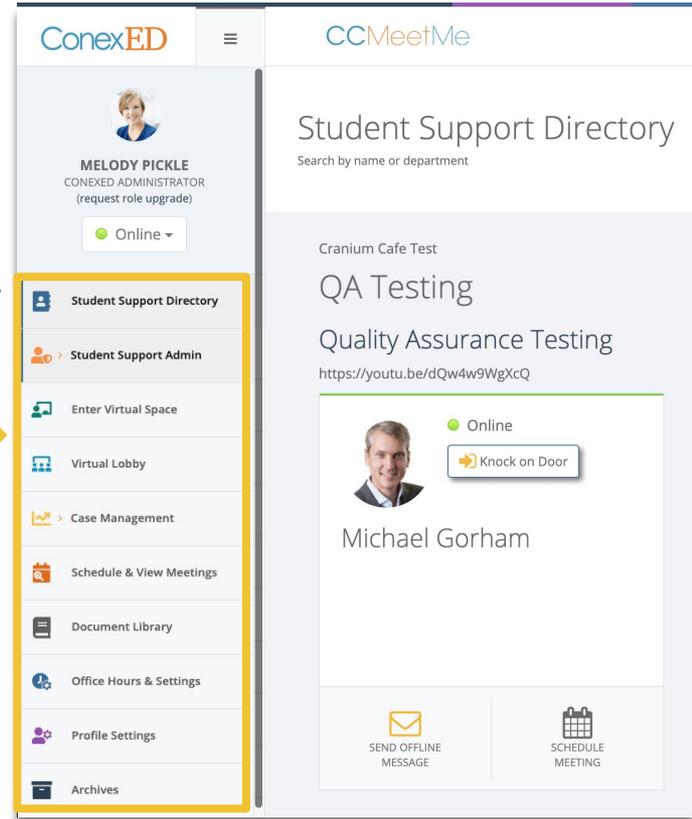
**provides overall site stability,  
improved functionality, and  
greater ability to connect  
with students.**

# Left-Hand Navigation Bar

OLD



NEW

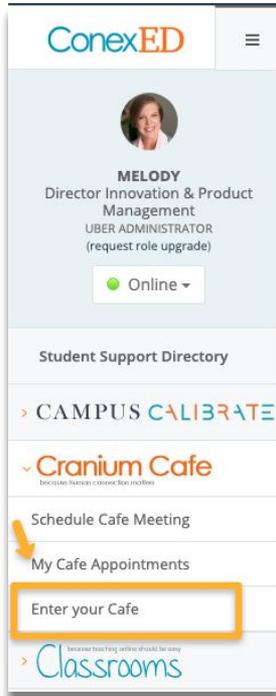


## Menu updated with more straightforward labeling and icons

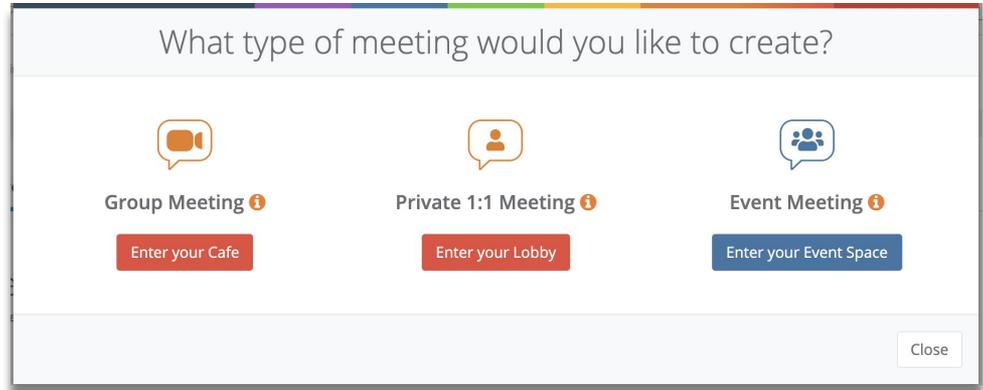
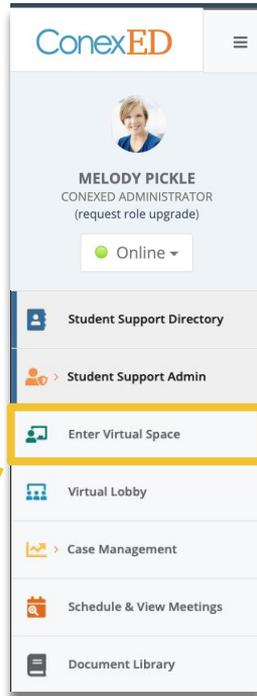
1. CAMPUS CALIBRATE → “Student Support Admin”
  - a. Expands to reveal same options as it did before
2. Entry to video meeting spaces combined
  - a. Cranium Cafe + Classrooms → Enter Virtual Space
3. Meeting scheduler has been separated out from the former Cranium Cafe and Classrooms selections; one place to view upcoming events!

# Enter Cafe Meeting = Enter Virtual Space

OLD



NEW



## Key Points

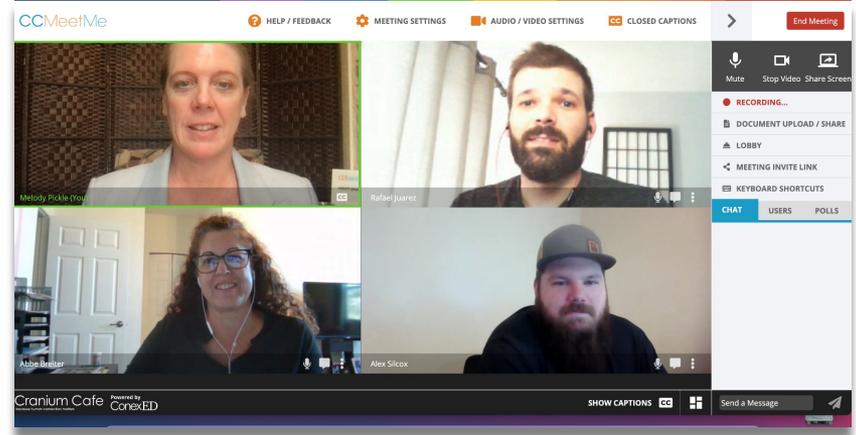
1. Entering your Virtual Space allows you to:
  - a. Enter Cranium Cafe directly and pull multiple students in from a lobby
  - b. Enter your virtual lobby and select a single student for a Cafe meeting
  - c. or to enter your Event Space (Classroom).

# Cranium Cafe

OLD



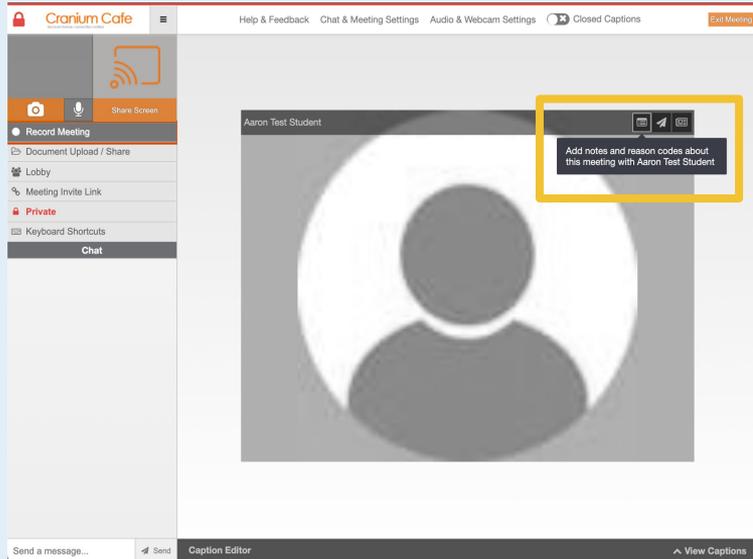
NEW



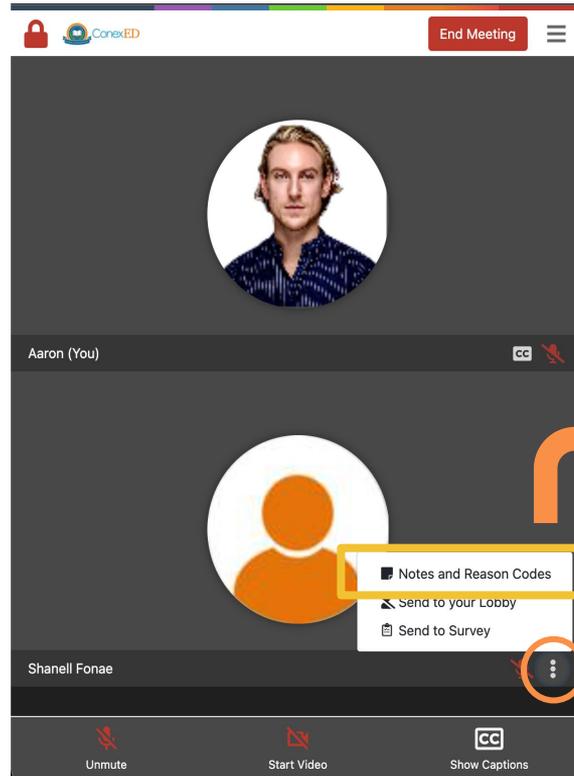
## Key Points

1. Navigation is on right-hand side
2. Closed captions have been improved
3. Layout for mobile devices has been improved
4. New features:
  - a. Polling
  - b. List of meeting participants
  - c. Full screen view, pin a video stream, and green outline to indicate who is talking

# Cranium Cafe (Meeting Notes)



OLD



NEW

## Appointment Details

Appointment Info Intake Form Staff Review Form **Notes and Reason Codes**

International Programs: Intensive English Language Program

Reported Reason Codes:

- Academic Advising
- Admissions & Enrollment
- Career Center - Internship Planning
- Classroom Training
- Financial Aid Advising
- Meet with Professor
- Residency

In-meeting Notes:

Notes Permission:

- Private
- Public
- Local

Mark Appointment as Walk-in

Mark Appointment as No Show

Save

Save and Checkout Student

## Key Points

1. Notes and reason codes can be edited in the meeting in real-time -- all in one familiar interface

# Cranium Cafe (Closed Captions)

OLD

The screenshot shows a meeting interface for 'Cranium Cafe'. At the top, there are navigation links: 'Help & Feedback', 'Chat & Meeting Settings', 'Audio & Webcam Settings', and 'Closed Captions' (which is checked). Below this is a grid of video feeds for participants: Audrey Bradyhouse, Aaron Faucher, and Bijan Ghazi. A 'Recording...' indicator is visible. On the left, there is a sidebar with options like 'Share Screen', 'Document Upload / Share', 'Lobby', 'Meeting Invite Link', and 'Keyboard Shortcuts'. At the bottom, a chat window is open, displaying a 'Caption Editor' overlay. The editor shows a list of captions with timestamps and a 'Hide Captions' button. The chat messages include: 'jess We are preparing a PowerHouse kind of a stop-ops-side-out-hiz-new-or-also-also-also-a-cranium-caffe-screening', 'Audrey Bradyhouse and if this is the before the maybe we should have had lighting', 'Peter Phippen (MODERATOR) true', 'Peter Phippen (MODERATOR) alright', 'Bijan Ghazi hey', and 'Aaron Faucher Audrey My-Vee's on long time no see'.

NEW

The screenshot shows a meeting interface for 'CCMeetMe'. At the top, there are navigation links: 'HELP / FEEDBACK', 'MEETING SETTINGS', 'AUDIO / VIDEO SETTINGS', and 'CLOSED CAPTIONS'. Below this is a grid of video feeds for participants: Rafael Juarez, Abbe Breiter, and Alex Silcox. A 'Recording...' indicator is visible. On the right, there is a sidebar with options like 'Mute', 'Stop Video', 'Share Screen', 'RECORDING...', 'DOCUMENT UPLOAD / SHARE', 'LOBBY', 'MEETING INVITE LINK', and 'KEYBOARD SHORTCUTS'. At the bottom, a chat window is open, displaying a 'Caption Editor' overlay. The editor shows a list of captions with timestamps and a 'Hide Captions' button. The chat messages include: 'You are an editor. Click inside the dotted lines on a caption to begin editing. Changes are saved automatically.', 'Abbe Breiter, 3:57 PM if you Mouse over it okay', 'Melody Pickle, 3:57 PM the caption editor do that's why it's cuz I'm the editor so if you say something or if it thinks you say if you see something like it translate something that you don't want it to say that you said you can say yo Melody', and 'Abbe Breiter, 3:58 PM Cuz c.u.z.'.

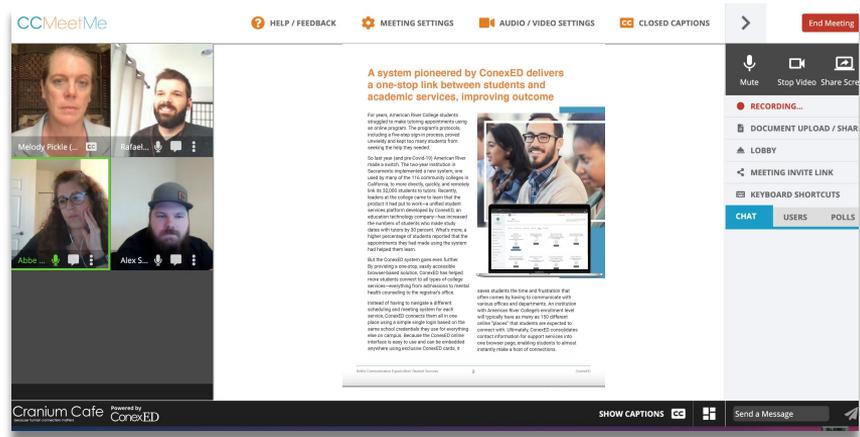
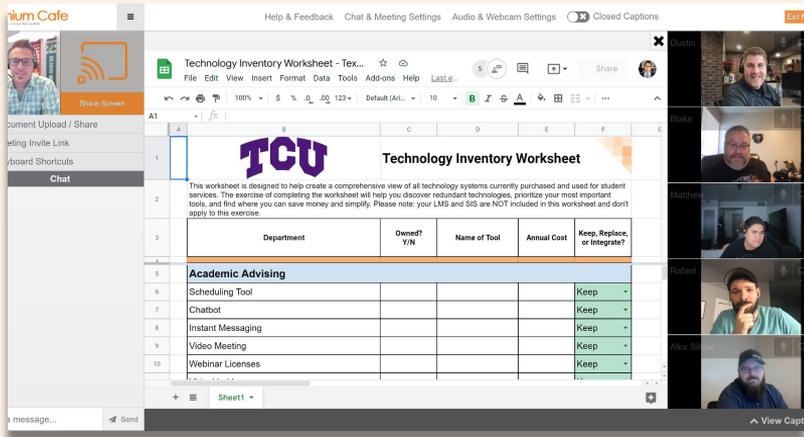
## Key Points

1. Improved captioning
  - a. ConexED meets current WCAG 2.2 standard
  - b. Allows the designation of a captioning editor, so that captions can be done in real-time

# Cranium Cafe (Document Sharing)

OLD

NEW

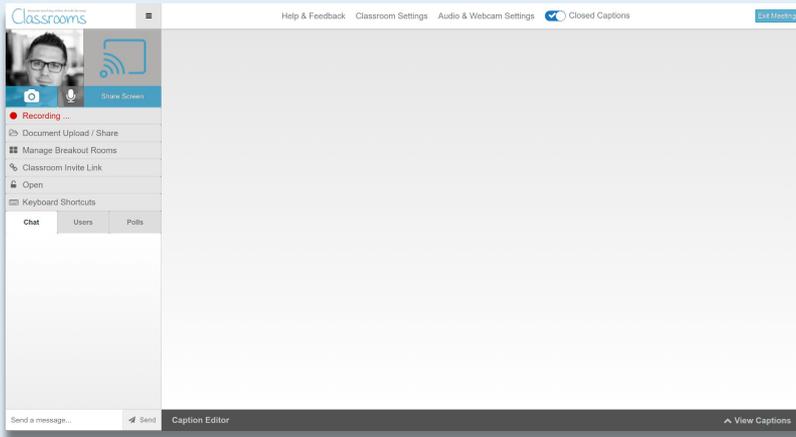


## Key Points

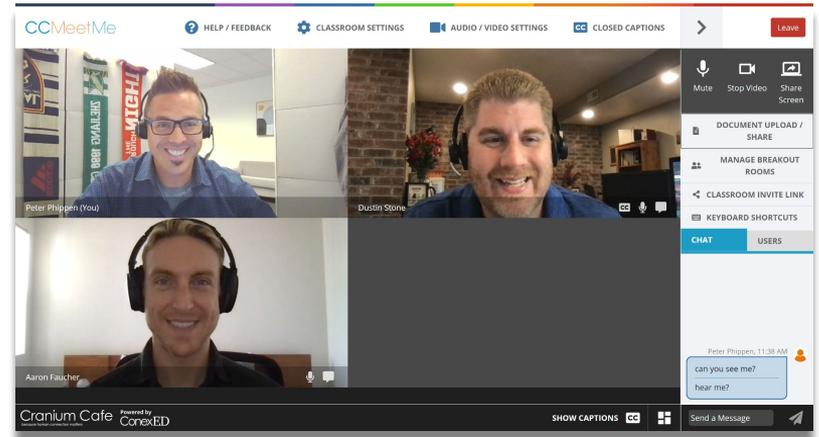
1. Document Upload / Share functionality remains the same, offering Google Doc, Whiteboard, and Document Library options
2. New meeting UI continuity: tiled participants and green outline to indicate who is talking

# Classrooms

## OLD



## NEW

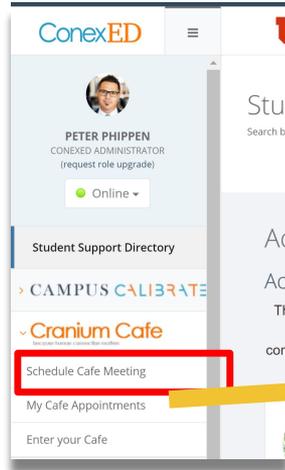


## Key Points

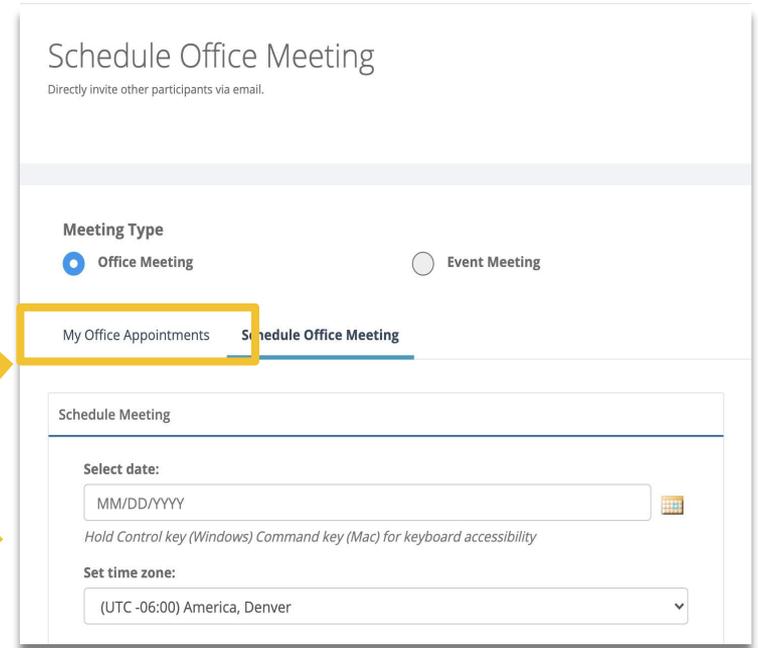
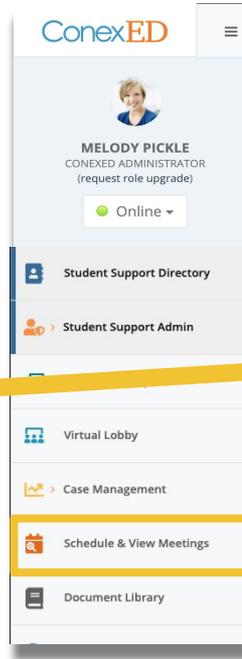
1. Improved stability and captioning
2. Functionality remains largely the same:
  - a. Breakout rooms, polling, and document sharing are available;
  - b. Menu relocated to the right-hand side.

# Scheduling a Meeting

OLD

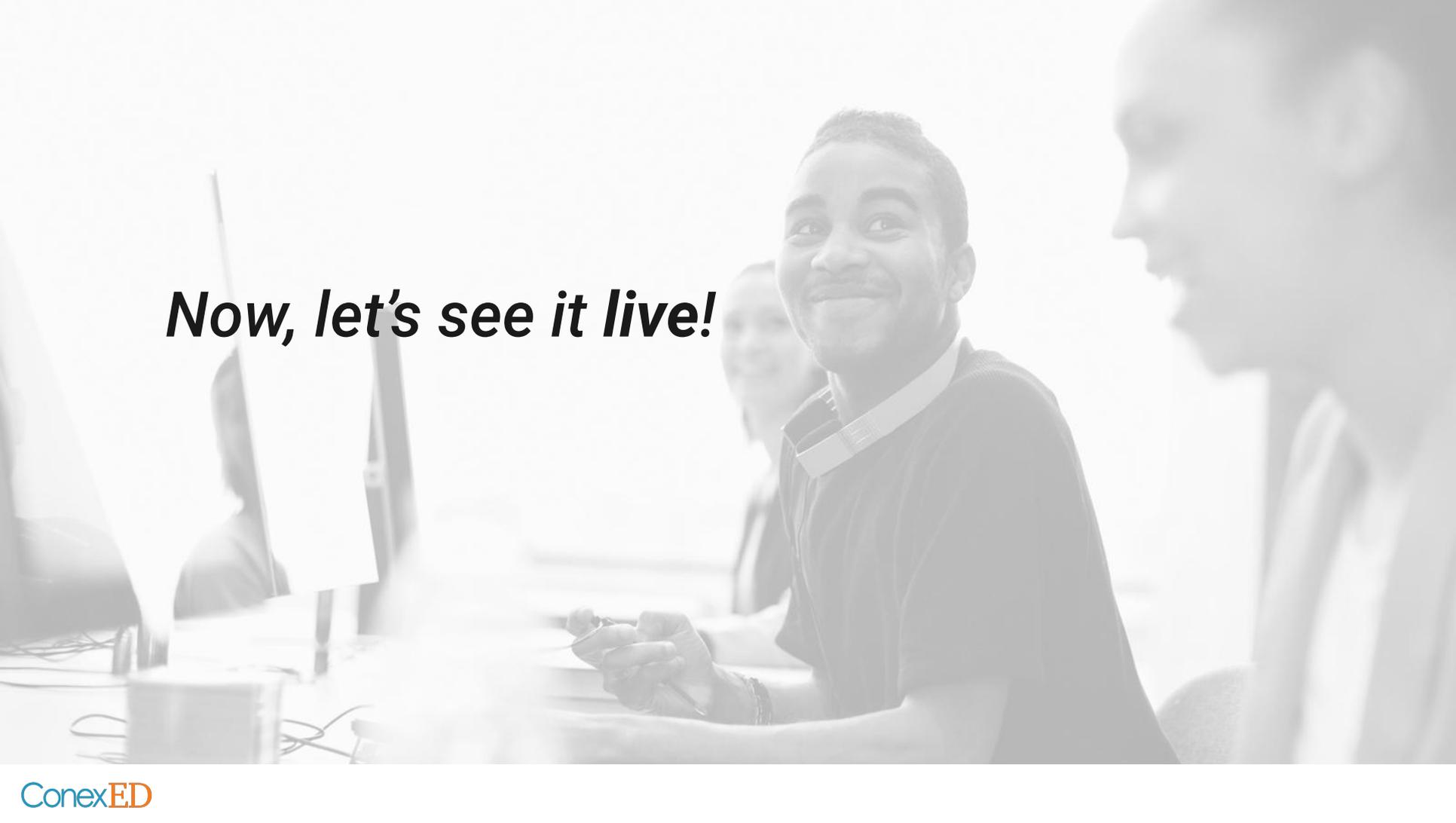


NEW



## Key Points

1. Scheduling for Meetings and Events (“Classrooms”) has been combined to a separate menu item.



***Now, let's see it live!***



ConexED | Additional Functionality

# Instant Chat Messaging

Staff / Faculty View

**Teresa Garcia**

 Hi, I need some help.  
*(Wednesday, April 14, 2021, 1:57:10 PM MDT)*

Great! I can look up your student records and we can chat or meet.  
*(Wednesday, April 14, 2021, 1:57:30 PM MDT)*

View student details  
Save chat to a new meeting  
Save chat to a new meeting and send survey  
Send to another moderator  
Send to group lobby

**Chat Tools** ^ **Open Your Door** **Close**

 Online  
**Knock on Door**

**Alice Anderson**  
Director of New Student Programs  
Virtual University  
Office Hours: T&Th 12-2 p.m.  
[click to read bio](#)

 CONTACT REQUEST    WEBINAR REGISTRATION    SCHEDULE MEETING

Student View

Chat with Teresa Gomez

 Hi, I need some help.  
*(Wednesday, April 14, 2021, 1:57:10 PM MDT)*

 Great! I can look up your student records and we can chat or meet.  
*(Wednesday, April 14, 2021, 1:57:31 PM MDT)*

**Enter Meeting**

Send a message ... **Send**

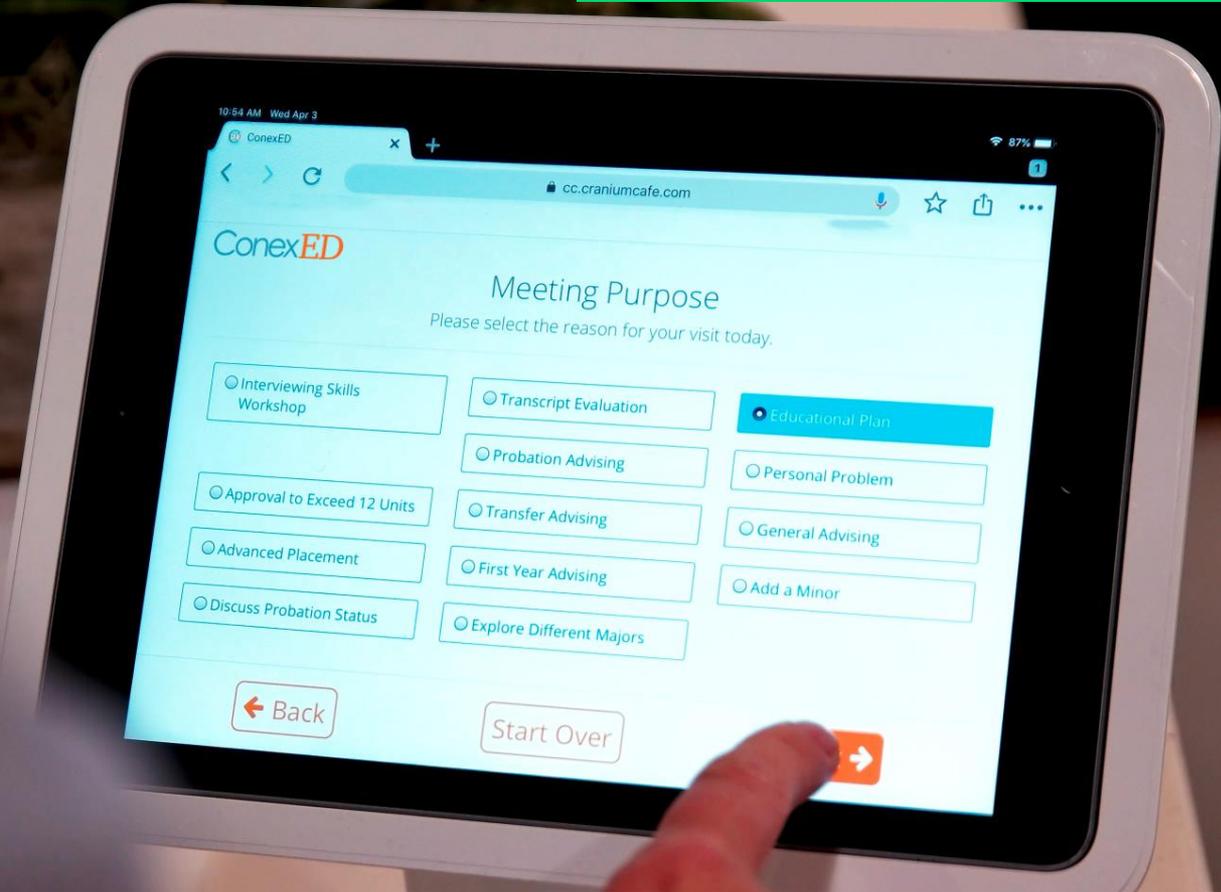
**Open Your Door** **Close**

# Virtual Lobbies

The screenshot displays the ConexED virtual lobby interface. On the left is a navigation menu with options like 'My Lobby', 'CAMPUS CALIBRATE', 'Cranium Cafe', 'Classrooms', 'My Courses', 'Lobby', 'Case Management', 'Archives', 'Document Library', 'Customize Card', 'Calendar & Scheduler Settings', 'Account Settings', and 'Help Center'. The main area shows a list of lobbies, each with a name, time, and topic. The 'Zach' lobby is highlighted. A chat window for Zach is open, showing a message: 'Hi Zach, Let me know if you are ready to join me in my Virtual office'. A callout box points to the 'i' icon in the chat header, and another points to the 'Open Zach's Student Details' button. A text box with an arrow points to the chat area, stating 'Start a new FERPA compliant meeting with new participant.'

- Add to meeting
- Send to other lobby
- Look up student profile
- Send end of meeting survey

# Kiosk & Queuing System





ConexED | Thank You!