# HOW TO BUILD A WINNING RESUME 

KRISTI VANDERHOOF, CAREER CENTER COORDINATOR

## KVANDERHOOF@LASPOSITASCOLLEGE.EDU

WWW.LASPOSITASCOLLEGE.EDU/CAREERCENTER

## HOUSEKEEPING

- Please fill out the Google Form in the chat to sign in. I will email materials to you afterwards.
- This is an interactive workshop: please stay focused and ask questions
- If there is time, at the end of this workshop, we will have a Kahoot game to see what you learned.


## ABOUT ME

- Career Center Coordinator
- Work Experience Instructor at LPC, have taught WORKX 94 and 95
- Volunteer at Jails to Jobs, former career advisor at Fresno State
- Former English and English as a Second Language Professor at LPC


## ABOUT YOU

- How many years at LPC?
- How many years of work experience?
- How many veterans?
- How many seeking full-time work? Part-time work?
- How many seeking internships?


## POLL

On average, How much time do you think a recruiter spends reading a resume?
a) 2 minutes
b) 1 minute
c) 30 seconds
d) 6 seconds

## WHAT DO THEY PAY ATTENTION TO?

On average, recruiters spend 6 seconds reviewing a resume in their initial fit/no fit screen. Recruiters spent most of their time skimming for:

- Name
- Job titles and companies
- Start and end dates (experience level)
- Education
- Particular skills and keywords


## SECTIONS OF A RESUME

- Contact information
- Headline
- Summary
- Skills
- Education
- Experience
- Extracurricular activities/Community involvement
- Awards/Honors


## CONTACT INFORMATION

Jordan Technician<br>Livermore, CA 94551 (510) 123-4567

- First and last name - larger font ( 14 pt., 16 pt.)
- Phone number (working, professional voicemail)
- Optional: City, state, zip code (no street address)
- Professional e-mail address (containing your name, no nicknames)
- Optional: Linkedln URL


## Luke Skywalker

Sacred Island, Ahchto | (510) 123-4567
Luke.Skywalker@jedimail.com | Linkedln.com/in/Skywalker

## HEADLINE

Jedi Master | Spiritual Director | Levitation Instructor

- Use a more narrow headline when applying for a specific job:
- Engineering Technology Intern
- Customer Service Representative
- Can use a broader headline for a job fair, general networking, your Linkedln profile:
- Engineering Technician, Mechanical Technician, CNC Machinist
- Customer Service, Retail Sales Associate


## Professional Summary

## SUMMARY

United States Air Force veteran and Engineering Technology student with experience solving complex problems, interacting with a diverse team, and the ability to work well under pressure and with limited time and resources. Recognized for strong work ethic and leadership skills.

- Summary puts the critical information at the top of the page in a prominent position
- Between 3 and 6 sentences, or 20-50 words
- Use some key words from the job posting
- Include accomplishments, strengths, skills
- Does not need to be complete sentences


## Professional Summary

An intuitive warrior with experience leading cross-functional teams to fight the forces of evil. Key strengths in levitation, mind control, and light-sabre wielding. Special abilities in both mentorship and military strategy. A persistent, loyal, and charismatic person who purposefully leads and trains fellow warriors.

## OTHER SUMMARY SAMPLE

## Accounting Assistant

A bilingual accounting student with experience in tax preparation. Key strengths include accuracy, attention to detail and the ability to meet tight deadlines. A considerate and thoughtful person who maximizes resources and develops efficient processes.

Summary Template:
A/an (adiective) (noun) with experience in the (functional knowledge /Industry). Key functions/ strengths/ responsibilities include (skill), (skill), and (skill). A (adjective) and (adiective) person who (verb) and (verb).

## SKILLS

- List 9-12 key skills you have that are most relevant to the job that you are applying for
- Use short phrases (2-3 words)
- Visual center of the resume
- Use key words from the job post whenever possible

Highlighted Skills

SolidWorks, LTISpice Google Drive, MS Office Interpersonal Communication

Autocad
Soldering, wiring Ability to lift 50 lbs .

Troubleshooting
Bilingual (Spanish/English)
Lathe, mill, CNC machining

## WHICH SKILLS TO EMPHASIZE

Emphasize hard skills more than soft skills

- Hard Skills: typing speed, software programs you can use, language skills, industryrelated skills
- Soft Skills (more difficult to prove): interpersonal skills, customer service, team work, punctuality, work ethic, etc.


## Name 2 soft skills in the sample skills section below:

Highlighted Skills

SolidWorks, LTSSpice Google Drive, MS Office Interpersonal Communication

AutoCAD
Soldering, wiring
Ability to lift 50 lbs .

Troubleshooting
Bilingual (Spanish/English) Lathe, mill, CNC machining

## RAISE YOUR HAND IF YOU...

- Can speak a second or third language
- Are proficient in Microsoft Office software (Word, Excel, PowerPoint)
- Work well in teams
- Can read blueprints
- Are good at solving problems
- Can make mathematical calculations and measurements
- Are good at public speaking
- Know how to use Canva
- Can use social media for promoting events, goods, or services


## EDUCATION

- Put Education before Experience when your education is recent and you have more education than work experience related to your target job
- College degree completed:

Associate of Science in Engineering Technology, May 2020
Las Positas College
3.8 GPA

- Include GPA if it's 3.0 or higher
- Can remove date of college degree once it's more than 5 years old
- Optional: add relevant coursework if your area of study relates to the job you are applying for. Use course titles and not numbers.


## COLLEGE EDUCATION IN PROGRESS

```
Associate of Science in Social Science, in progress, expected June 2021
Las Positas College, Livermore, CA
3.8 GPA
```

Education/Training
Associate of Science in Engineering Technology, expected May 2022

## Las Positas College

Relevant coursework: MIG and TIG Welding, Machining, Engineering Design Graphics
(Solidworks), Intro to Electrical Systems (LJTspice), Descriptive Physics
Expeditionary and Emergency Services Certification, May 2017
US Air Force Institute of Technology

## WENT TO COLLEGE BUT DID NOT COMPLETE

Biology Major, completed 53 credits
University of California, Santa Cruz

- It's optional to add the number of credits completed


## HIGH SCHOOL EDUCATION

- No need to include high school education now that you are in college (they can assume you have a high school diploma if you are in college)


## PROJECTS SECTION (OPTIONAL)

- Optional: Below the Education section, list and describe special projects you worked on as part of your degree/coursework, or on your own.
- Do this if you have little or no work experience in the field but you have practical experience using relevant skills.


## Special Projects

- Solar Oven, May 2020, Built a solar-powered oven that baked 24 chocolate chip cookies
- Robot Project, December 2020, Designed a robotic teddy bear that hugs COVID patients


## EXPERIENCE

Veterans First Program, Las Positas College, Livermore, CA

- Create flyers in Canva and assist with marketing virtual and on campus events
- Enter data from over 500 surveys into Excel spreadsheets


## Manager

June 2018 - August 2019
Securitas, Castro Valley, CA

- Supervise team of 10 employees, including hiring, onboarding, and employee retention


## Security Specialist

## US Air Force, Travis Airforce Base, CA

- Guarded launch facilities, security installations and personnel
- Protected high-valued assets during transport
- Deployed to bases overseas to guard security installations and personnel
- Include up to 15 years of experience
- List jobs in reverse chronological order (most recent first)
- Include jobs, internships, perhaps relevant volunteer work
- Fill employment gaps of more than 6 months
- Veterans: translate job title into civilian terms
- https://www.careeronestop.org/Toolkit/Jobs/match-veteran-iobs.aspx
- https://www.military.com/veteran-jobs/skills-translator


## FOR EACH JOB/POSITION, INCLUDE...

- List each Job Title, Company Name (or company then job title), City and State, and Dates of Employment for each position (Month/Year)
- List 2-7 achievements in bullet points in Accomplishment Statement format if possible. No more than 2 lines long.
- Start each bullet point with an action verb
- Use past tense for past jobs and present tense for present positions
- Load it with the KEY WORDS, in the same verb format
- Use numbers to showcase your accomplishments, whenever possible
- Focus not just on what you did in your job, but on how well you performed, and what the positive results of your work were


## ACCOMPLISHMENT STATEMENTS

## Challenge <br> $\longrightarrow$ <br> Action <br> Result

What was the situation? What did you do? What was the result?

## Weak Bullet:

- Checked patients in

Better Bullet:

- Efficiently checked patients in and processed copayments

Best Bullet:

- Efficiently checked in $100+$ patients per day, and processed copayments


## MORE IDEAS FOR ACCOMPLISHMENTS

- How much did you do? How many people did you help?
- Maintained inventory of 250+ shoe models
- How quickly did you finish your work?
- Processed 20 invoices per week
- Use percentages
- Achieved $95 \%$ customer satisfaction rate in exit surveys
- Achieved $100 \%$ of sales targets
- Mention how you used specific skills
- Created GoogleForm to survey students about their social media usage
- Used Excel to track students' grades and course progress


## EXTRACURRICULAR ACTIVITIES SECTION

- Sports
- Clubs
- Other volunteer work
- Mention any leadership positions held
- Consider risk of including political or faith-based volunteer work


## Extracurricular Activities

President August 2021 - present
Maker Club at Las Positas College, Livermore, CA

- Designed and planned events to engage students in product design and implementation

Soccer Team, Las Positas College
October 2015 - March 2017

## AWARDS/HONORS

- List any awards, honors received that have not already been listed on the resume
- Include name of award, who gave you the award, when you received it
- Can include scholarships awarded
- If you have a lot of awards, consider which are most important


## Awards

- Medal of Honor, United States Congress, 2017

SECTIONS OF A RESUME

- Contact information
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- Education
- Projects (optional)
- Experience
- Extracurricular activities/ Community Involvement (optional)
- Awards/Honors (optional)


## THINGS NOT TO PUT ON A RESUME

- Your photograph or date of birth
- Your street address - city, state, and zip code is okay
- An objective statement. Use a Headline and Summary instead.
- "References available upon request"
- Fancy borders or fonts



## GENERAL RESUME TIPS

- Keep it to 1 page if you are new to the field; 2 pages if you have 10-15 years of experience; Resumes for scholarships or college applications could be longer
- Use numerals ( $1,2,3,4$ ) rather than words (one, two, three, four) for numbers
- Keep margins to 1 inch or 0.75 inches wide on all sides
- Keep formatting consistent
- Use a sans serif font (Arial, Calibri) instead of a serif font (Times New Roman)
- Font size should never be smaller than 11 point
- 2-column resumes are sometimes hard to read


## OTHER REMINDERS

- Your resume is a living document. Keep adding new accomplishments, skills, and experiences to it, even while currently working
- Tailor your resume when applying for a specific job. Use key words from the job description.
- Your resume is your first impression
- Edit! No typos, grammar, or spelling mistakes. No slang. Have someone else review it before you submit it.
- Resume format: email as a PDF, upload as a Word document (unless otherwise specified)
- Use a consistent file name to save resumes:
- Technician_Jordan, LLNL internship resume, 11.15.2022


## TAILORING YOUR RESUME

## Highlight key words and qualifications in the job posting

## Job Description

We have an opening for an Electronics Technologist for DoDT to fabricate, test, troubleshoot, evaluate, and maintain experimental, research, and prototype equipment associated with electronic and control systems for Department of Defense Technologies (DODT) in the National Ignition Facility and Photon Science Directorate (NIF \& PS). This position is in the Laser Systems Engineering and Operations (LSEO) Division, within the Engineering Directorate.

## Qualifications

- Ability to obtain and maintain a U.S. DOE Q-level security clearance which requires U.S. citizenship.
- Associate degree in an engineering technology such as electronics, photonics, or equivalent combination of education and related experience.
- Experience in electronic troubleshooting using common diagnostic hardware.
- Advanced knowledge of engineering hardware testing processes.
- Experience with complex electronic assembly; including soldering, wiring, troubleshooting, installation, and maintenance.


## RESUME USES KEY WORDS FROM JOB DESCRIPTION

## Qualifications

- Ability to obtain and maintain a U.S. DOE Q-level security clearance which requires U.S. citizenship.
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\text { Electronics Technologist - US Citizen }
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Professional Summary
United States Air Force veteran and Engineering Technology student with 2+ Xears exxerdience in
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well under pressure and with limited time and resources. Recognized for strong work ethic and
leadership skills.

Highlighted Skills

SolidWorks, LTSpice
Google Drive, MS Office
Interpersonal Communication

AutoCAD
Soldering, wiring Ability to lift 50 lbs.

Electronic installation Bilingual (Spanish/English) Engineering hardware testing

## Jordan Technician

Livermore, CA 94551
(510) 123-4567

Jordan.Technician5678@amil.com

Engineering Technology Intern - Mechanical Technician

Professional Summary
United States Air Force veteran and Engineering Technology student with experience solving complete problems, interacting with a diverse team, and the ability to work well under pressure and with limited time and resources. Recognized for strong work ethic and leadership skills.

## Highlighted Skills

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Google Drive, MS Office
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Troublesho
Bilingual (S Lathe, mill,

## Jordan Technician

Livermore, CA 94551
(510) 123-4567

Jordan.Technician5678@amil.com

## Electronics Technologist • US Citizen

Professional Summary
United States Air Force veteran and Engineering Technology student with 2+ years experience in electronic troubleshooting and complex electronic assembly. Interact well with a diverse team, work well under pressure and with limited time and resources. Recognized for strong work ethic and leadership skills.

Highlighted Skills

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## NEXT STEPS

- Check out the Resume tool in Career Coach
- Or fill out the Resume Template that I email you. Use the resume sample and the action verbs list to help you. Ask someone to provide you with feedback on it.
- Avoid resume builders that cost money and don't generate an editable document (e.g. Canva, PerfectResume)
- Upload your resume to Handshake, the Las Positas College Internship and Job Board.
- Attend more of our workshops (register in Handshake).


## ADDITIONAL RESOURCES

- UC Davis Internship and Career Center
- UC Berkeley Career Center
- Tri-Valley Career Center


## QUESTIONS?

My contact info:
Kristi Vanderhoof
kvanderhoof@laspositascollege.edu
925-424-1424

## KAHOOT

- Let's see what you remember!
- Go to www.kahoot.it

