

Online tutoring

Currently

Online tutoring services primarily consist of email tutoring for math (including statistics) and English.

- The following is noted on drop-in lists and website. “**Submit online math questions at: LPCTutoring@laspositascollege.edu”**
- This email address is maintained by Scott Vigallon who trains tutors how to access this site, answer and archive emails.
- Two peer tutors are hired to check this site daily and answer any questions found at the address. Suggestions may be made to view helpful videos on the topic or problem, as well.
- The English email tutoring is handled by the RAW Center instructors. During the times no one is in RAW the instructors check <http://www.laspositascollege.edu/RAW/EmailTutoring.php> for papers submitted by students.

The tutorial staff and faculty are aware that more tutoring services are needed for DE students as well as all students who seek services once the Tutorial Center is closed, and are working toward expanding our services to meet that need.

Planning Agenda

The DE Committee, Scott Vigallon, and Tutorial Center Coordinator have researched and participated in a demo with Net Tutor. At this point, it appears this is the best online tutoring program for us

- Net tutor is available 24/7 not using LPC peer tutors
- NetTutor®, online tutoring. Tutoring services include up to 24/7/365 live. Tutoring, question drop-off, and paper/essay review.
- It is available through the OEI at a reduced cost
 - Through CollegeBuys, OEI qualifies NetTutor at \$24/hour for community colleges and \$25/hour to all other state agencies. Institutions purchase hours upfront for use by their students. Hours do not expire until used; free rollover for unused hours. Institutions are billed only for actual minutes used (no other fees). OEI funds this offering for OEI-designated courses.
- The tentative plan would be for it to be located in Student Services through the Tutorial Center

Challenges

- The Tutorial Center Coordinator is presently a 50% adjunct faculty member and does not have the availability to launch and oversee the new program
- We will need significant marketing for this new form of tutoring including support of faculty and funding for marketing materials and a means of distributing it to all of our students and faculty.
- Obtaining funding from the college not only to purchase NetTutor but to fund additional staff.