

Las Positas College
Fall 2014 Recruitment and Image Campaign
Interim Results
June-August 2014

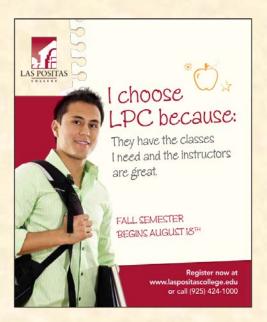
Prepared by
Jennifer Aries
25th Hour Communications





Newspaper Print and Online

Livermore Independent



Online Results

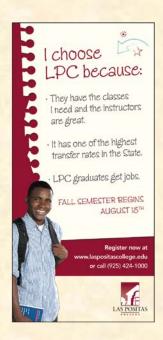
6,990 Impressions 11 Click-thrus

Print Cost: \$2,000

Online Cost: 5 weeks- \$0



Pleasanton Weekly



Online Results

33,892 Impressions 14 Click-thrus

Print & Digital Cost:

\$2,000

Radio

Pandora Online Radio

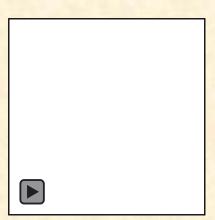




Results

185,692 Impressions 975 Click-thrus

Cost \$1,000



Cost

40 ads @ \$50 each \$2,000



Stoneridge Mall Sky Banner





Results

More than 1 million mall visitors during time skybanner was displayed.

Cost

\$3,500 for 4 weeks

Negotiated additional 2 weeks at no cost to LPC

Facebook



Results to Date

(Campaign ends August 7)

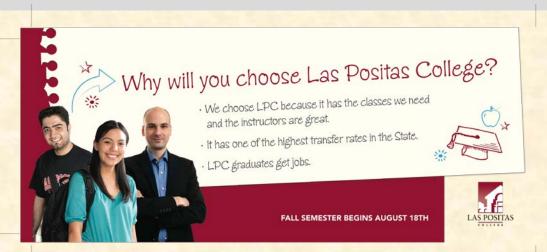
Reach: 111,547

Clicks: 2,058

Web Clicks: 1,646

<u>Cost</u> \$1,000

Dublin Direct Mail Postcard









Mailed

Approx. 20,000

Cost

Printing and Postage \$5,985.20 .29 per piece



Direct Email Campaign

Total Emails Sent 7,780

Total Emails Opened 4,289

Total Clicks on LPC Link in Email 532

Early Admission Students Applied But Not Registered

Las Positas College

Congratulations on Early Admission to Las Positas College! We're excited that you've chosen to start your college career with us.

Choosing to attend LPC is a big step. Now take one more and register for Fall. We can help.

Just follow the link below or call LPC at (925) 424-1000 and tell them you're an Early Admission student.

http://www.laspositascollege.edu

It's that easy.

On behalf of all of us at LPC - WELCOME!



Las Positas College 3000 Campus Hill Drive Livermore, California 94551 (925) 424-1000 To and From: chooselpc@laspositascollege.edu

Results

Sent 342

Opened 216 – (63.9%)

Clicks 46 – (21.3%)

Cost

Total one year subscription for up to 25,000 email addresses: \$936



New Students Applied But Not Registered

Welcome to Las Positas College!



We're excited you've chosen to apply to LPC.

Just click this link or call (925) 424-1000

to register for classes today!

Fall Semester begins August 18th.

The LPC Family is waiting for you. Let's get you on your way to success!



To and From: chooselpc@laspositascollege.edu

Results

Sent 1,421

Opened 842 – (60.2%) Clicks 195 – (23.2%)

Continuing Students Not Yet Registered

Las Positas College



Hi,

We noticed you haven't registered for Fall. How can we help? We don't want you to miss out on an exciting semester at LPC.

We've added classes and stand ready to continue providing you with the best education around!

Click here to register.

Classes Begin August 18th!

Las Positas College 3000 Campus Hill Drive Livermore, California 94551 To and From: chooselpc@laspositascollege.edu

Results

Sent 2,497

Opened 1,357 – (56.1%)

Clicks 135 - (9.9%)



Returning Students From Spring and Fall 2013 Applied But Not Registered

We Miss You at Las Positas College!



Welcome Back!

We've received your application but noticed you haven't registered yet. We're excited to have you commit to another semester with us.

How can we help you take the next step?

Remember, financial aid and payment plans are available for those who qualify.

Click here to take the next step.

Classes begin August 18th. We look forward to seeing you back on campus!

Las Positas College 3000 Campus Hill Drive Livermore, California 94551 (925) 424-1000 To and From: chooselpc@laspositascollege.edu

Results

Sent 3,520

Opened 1,709 – (50.1%) Clicks 104 – (6.1%)



Summary

Image and Recruitment Campaign

Advertising Campaign

- Above industry average click-thru rates on all digital advertising
- Staggered run dates to maximize exposure and dollars
- Leveraged previous relationships to negotiate:
 - Two additional weeks at Stoneridge Mall no cost
 - Five weeks online advertising at Livermore Independent no cost
 - Graphic design fees at reduced cost
 - Marketing consultant fees at greatly reduced cost

Social Media Campaign

- Increased Facebook "Likes" by 250 in just two months
 - Increased Facebook engagement with followers
- Created Twitter and Instagram accounts and promoted Commencement

Digital Results

281,493 people saw the college website or "drove by the house"

6,372 people opened an email/clicked on an ad or "opened the front door"

3,153 people clicked on the embedded link provided in the ad or "walked in the front door"







Recommendations for the Future

Image and Recruitment Campaign

This initial investment in Las Positas College has created buzz after years of public relations and marketing dormancy. It is critical that LPC continue this program and build its presence in the community in order to achieve its goals and mission.

Recommendations

Continue public relations and marketing investment and push to:

- Increase marketing position in the East Bay and Central Valley, and inform community members about the college, its programs and services
 - Increase FTES
 - Generate community education enrollment
 - Increase event attendance and facility use
 - Generate donations and votes
- Grow relationship with Hispanic community
- Build trust in LPC among high school students, counselors, parents
- Begin planning and implementing Spring 2015 and Summer 2015 enrollment campaigns
- Coordinate 40th Anniversary activities with marketing campaign
- Begin discussion about website redesign and purchasing a content management system
 - Marketing communications should take the lead in this discussion
- Create consistent image and message with print and digital publications across all divisions and departments



Thank You!

Questions?

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