

Program Review Division Summary Fall 2018

<b>Dean/Administrator</b>	<b>Program Review Committee Reader(s)</b>	<b>SLO Committee Reader(s)</b>
William L. Garcia, Vice President of Student Services	Karin Spirn, Professor of English	N/A

<b>Division/Area</b>	<b>Programs</b>
Student Services II / Office of the Vice President of Student Services	Student Health & Wellness Center Student Life Office

**Executive Summary (Optional):** Please describe the most important themes, trends, and developments in your division or area. Your summary should identify accomplishments, plans and obstacles to success. Your summary should be no longer than 500 words in length.

Student Health & Wellness Center: The Student Health & Wellness Center continues to a great job responding to the emotional, mental, and physical health related needs of our students. During this past year, the Center experienced a change of Nurse Practitioner Coordinators but we are thankful that this transition did not result in any interruption of service to students. The collaboration between the Chabot-Las Positas Community College District and Stanford Health Care - Valley Care is an excellent example of how two community-based entities may come together to better serve our community. The number of students that visit Student Health & Wellness Center has continued to increase this past academic year as a result in the increase in the number of individual and group based programs and services offered. Students continue to recognize the importance of behavioral and mental health services. It is because of this reason that Chabot College and Las Positas College came together to draft a grant proposal to receive \$350,000 for the next two-year period to specifically address mental health. The collaboration between Student Health & Wellness Center, the Counseling Department, and the Psychology Department to continue the Behavioral Intervention Resource Team (BIRT) for the benefit of the entire college community is yet another example of how collaboration has a major impact on the well-being of students. Las Positas College is in the midst of negotiating a renewal two-year contract with Stanford Health Care – ValleyCare to begin in late May 2019 pending board approval.

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Student Life Office: The Student Life Office that includes the Las Positas College Student Government (LPCSG), the Inter-Club Council (ICC), and approximately 40 student clubs has done an excellent job during the past year. The Student Life Office had a few significant accomplishments during the past year. One of the accomplishments was the approval of the name change from Associated Students of Las Positas College (ASLPC) to Las Positas College Student Government (LPCSG). Another significant accomplishment was the passage of the Student Mobility Initiative (transportation fee) that went into effect in fall semester 2018, which solidified the partnership with Livermore Amador Valley Transit Authority (LAVTA) to provide free ridership program for all students to connect to BART, the Livermore Transition Center, and the Altamont Corridor Express (ACE) train. Another significant accomplishment was hosting a special election to vote on a ratified Constitution and Bylaws in November 2018. Another significant accomplishment was launching “The Market” a food distribution/food pantry in collaboration with the Alameda County Community Food Bank as of May 2018. And the last major accomplishment was the acquisition of four charging stations to allow students to charge their mobile devices on-campus. All of this plus the continued support for the distribution of green books and scantrons; hosting numerous on-campus events; and financially sponsoring Prep 2 Pass during final exam week.

**Recommendations:** Please list your most important recommendations for planning in your division or area. Note any recommendations that are connected to our College’s Planning Priorities or Educational Master Plan.

Both the Student Health & Wellness Center and the Student Life Office are critical college entities that provide support to our students. While the Student Life Office is responsible for helping students integrated into college life, the Student Health & Wellness Center is responsible for helping ensure the emotional, mental, and physical well-being of students during their educational journey at the College. While these entities do not specifically support the current college planning priorities they are both important as it relates to retention, persistence, graduation, and transfer. The entities support the college’s Educational Master Plan by encouraging and fostering partnerships and providing support services as outlined below:

- A. Educational Excellence – The Student Life Office through the LPCSG, ICC, and student clubs “provide students opportunities to be informed, ethical, and engaged.” Las Positas College Educational Master Plan – 2015-2020. A7. Provide student opportunities to be informed, ethical, and engaged.
- B. Community Collaboration – The Student Health & Wellness Center provides a model for community collaboration by partnering with Stanford Health Care - ValleyCare to provide exceptional medical care on-campus. Las Positas College Educational Master Plan – 2015-2020. B3. Develop and strengthen private and public sector partnerships.

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Please describe the most important themes, accomplishments and challenges for your division/area in each of the following categories. If a category does not apply to your division/area, or if that category was not discussed in your division/area's Program Reviews, please write "Not Applicable."

Category	Themes, Accomplishments and Challenges
<p><b>Community Relationships and Partnerships</b></p>	<p>William: The Student Health &amp; Wellness Center provides an excellent example of community collaboration with Stanford Health Care - ValleyCare to provide exceptional medical services on-campus for all students. The Student Life Office provides an excellent example of community collaboration with Livermore Amador Valley Transit Authority (LAVTA) to provide free bus transportation to and from campus for all students with payment of the transportation fee. The Student Life Office also launched "The Market" the food distribution/food pantry in collaboration with the Alameda County Community Food Bank as of May 2018.</p>
<p>Such as outreach, recruitment, internships, industry collaborations.</p>	<p>Karin: Behavioral Health Program - Student Health Center continues to collaborate with the Psychology Department and the Counseling Department, with increased funding this year. Las Positas College Student Government (LPCSG) is involved in the regional and statewide branches of the Student Senate for California Community Colleges, and four students from student government attended the SSSCC Fall General Assembly. LPCSG also collaborated with the Community College League of California (CCLC) on the Undocumented Week of Action. They collaborated with the Alameda County Community Food Bank to create the LPC Food Pantry (The Market) which has served approximately 200 individuals since its inception.</p>
<p><b>Curriculum Committee Items</b></p>	<p>Not applicable.</p>
<p>Changes made through the curriculum committee, such as changes to course outlines, degrees and DE status.</p>	
<p><b>Enrollment Management</b></p>	<p>Not applicable.</p>

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<p>Changes to section offerings, such as adding/removing sections or increasing/lowering class size.</p>	
<p><b>External Factors</b></p>	<p>Not applicable.</p>
<p>Such as state/ accreditation mandates or advisory board directives.</p>	
<p><b>Facilities, Supplies, and Equipment</b></p>	<p>William: The Student Health &amp; Wellness Center and the Student Life Office will be included in the 2018 Facility Master Plan within the new Student Center being proposed. Both entities have run out of space to be able to provide additional programs and services for students. In the meantime, the Student Life Office plans to undergo an internal change as it relates to cubicles, furniture, and workstations.</p>
<p>Purchasing or upgrading</p>	<p>Karin: The Student Health &amp; Wellness Center needs another private room for individual counseling. They also need a larger waiting area, to provide better privacy and Health Insurance Portability and Accountability Act (HIPAA) compliance for students checking in. They need a computer for self-check-in. The Student Health &amp; Wellness Center would also like a room for mothers to breastfeed or pump.</p>
<p><b>Financial/ Budgetary</b></p>	<p>William: The Student Health &amp; Wellness Center was successful in competing for a statewide grant in collaboration with Chabot College to obtain \$350,000 grant to specifically address mental health. The additional funding will provide the opportunity to purchase new equipment, order brochures, hire additional interns, train additional College personnel in mental health awareness and resources, bring guest speakers, and further support individual and group based mental health programs and services. The Student Life Office successfully hosted a special election in November 2017 during which the Student Mobility Initiative (transportation fee) was overwhelming passed by the student body. The transportation fee allows students to continue to ride the Wheels buses free of the ridership fare.</p>
<p>Program budgets or special funding.</p>	

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<p><b>Human Resources</b></p>	<p>William: The Student Health &amp; Wellness Center will be able to hire additional interns with the receipt of the mental health grant funds from the state. This will augment the individual and group based programs and services available to students throughout the year. The proposed renewal contract with Stanford Health Care – ValleyCare will also staff the Student Health &amp; Wellness Center for the entire fall and spring semesters as well as the entire 10-week summer term, if approved. The Student Life Office was successful in obtaining permission to hire a permanent Administrative Assistant to provide administrative support for student life and to determine student athletic eligibility. It is a shared position but the Student Life Office is thankful for the support for permanent personnel assistance.</p> <p>Karin: The Student Health &amp; Wellness Center needs another Marriage Family Therapy (MFT) professional for individual and group counseling and workshops. The Student Life Office is in dire need of staffing. While the Las Positas College Student Government (LPCSG) has grown in size, the program has lost staffing. Their advisor resigned and they are currently are being advised by the Vice President of Student Services and Director of Student Equity and Success. The Student Services Assistant also left this position. A classified position that is 50% assigned to student life has been approved for hiring.</p>
<p>Hiring and staffing needs.</p>	
<p><b>Learning Support</b></p>	<p>William: The Las Positas College Student Government (LPCSG) has committed to supporting additional tutoring support during final exam week during what is known as Prep 2 Pass.</p>
<p>Services provided to support student learning, such as tutoring and library support.</p>	
<p><b>LPC Collaborations</b></p>	<p>William: The Student Life Office was able to successfully launch “The Market” the food distribution/food pantry due in part to the collaboration and support of other College entities including the California Work Opportunity and Responsibility to Kids (CalWORKs) program, Child Development Center, Cooperative Agencies Resources for Education (CARE) program, Extended Opportunity Programs &amp; Services (EOPS) program, Information Technology Services (ITS), Maintenance &amp; Operations (M&amp;O), and the Nutrition program.</p> <p>Karin: Las Positas College Student Government (LPCSG) collaborated with areas across campus that support student equity, including the UndocuAlly Task Force to support undocumented students, and EOPS and CalWORKs on issues of hunger and homelessness.</p>
<p>Collaborative projects bringing together different programs/areas within LPC</p>	

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<p><b>LPC Planning Priorities</b></p>	<p>Not applicable.</p>
<p>Available here:  <a href="https://goo.gl/LU99m1">https://goo.gl/LU99m1</a></p>	
<p><b>Pedagogy/ Teaching Methods</b></p>	<p>Not applicable.</p>
<p>The process of teaching students. Not limited to instructional programs/ areas. Might include teaching/counseling/ tutoring methodology, class activities or course design.</p>	
<p><b>Professional Development</b></p>	<p>William: The Student Health &amp; Wellness Center personnel receive on-going professional development through Stanford Health Care – ValleyCare to stay informed of the latest trends and best practices that relate to health care. The Student Life Office continues to host and provide for professional development opportunities for student leaders involved in the Las Positas College Student Government (LPCSG) and Inter-Club Council (ICC). Professional development includes student advocacy, leadership, and trainings.</p>
<p>Activities and resources to enhance employee knowledge and skills.</p>	<p>Karin: Various Student Health and Wellness Center employees have been trained to use Kognitos, an online health simulator.</p>
<p><b>Services to Students</b></p>	<p>William: The Student Health &amp; Wellness Center continues to provide a variety of programs and services to help ensure that students receive the support needed to help ensure the emotional, mental, and physical well-being of students during their</p>

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<p>Non-instructional services provided to students. Not limited to Student Services programs/areas.</p>	<p>educational journey at the College. The Student Health &amp; Wellness Center provides behavioral health services, medical assistance, triage, and walk-in assistance. The Student Life Office launched “The Market” the food distribution/food pantry in collaboration with the Alameda County Community Food Bank as of May 2018 and continues to provide the rental textbook program for students.</p> <p>Karin: The Behavioral Health Program provided individual counseling, support groups, workshops, online resources, and crisis support to students. There have been high levels of student participation in the Associated Students of Las Positas College (ASLPC), which changed its name starting this year to Las Positas College Student Government (LPCSG). Over 1,000 students voted in the spring 2018 LPCSG election, a record high. All senator and officer positions were filled for fall 2018, and additional seats were opened. Almost all college and district governance committees have student government representatives.</p>
<p><b>SLOs/SAO Process</b></p>	<p>William: The Student Health &amp; Wellness Center is currently redefining their Service Area Outcomes (SAOs) but additional assistance with evaluation, discussion, and making changes per the results is needed. Mike Schwarz, Student Learning Outcomes (SLO) Liaison has been assigned to work with Student Services entities during the 2018-2019 Academic Year to help ensure that all Student Services entities have at least one SLO by the end of spring semester 2019. The Student Life Office has done a wonderful job with defining and assessing its SAO during the past year. Student leaders are being held to a higher standard having received new and continuous training on the Brown Act and Robert’s Rules of Order.</p>
<p>The process of creating, recording and assessing SLOs/SAOs (not the SLO findings; those could appear under pedagogy, curriculum, enrollment management, equipment, etc.)</p>	
<p><b>Technology Use</b></p>	<p>William: The Student Health &amp; Wellness Center implemented SARS Grid to help record, query, and report student statistics about services rendered. The information collected thus far has helped prioritize their expenditures and focus on the programs and services most in-demand by students. The Student Life Office has acquired four charging stations deployed throughout campus to help students charge their mobile devices while on-campus. The Student Life Office recently had their computer refreshed or replaced by Information Technology Services, which helped tremendously because the older computers were beginning to fail or run extremely slow.</p>
<p>How technology is used to instruct/serve students or for other college functions.</p>	