

## **Student Satisfaction Survey: Fall 2016**

Dear LPC Student,

The purpose of this survey is to help us understand how satisfied you are with your experiences at LPC, what educational experiences and gains you have had, and how we can serve you better. It is an evaluation of your overall experiences at LPC - not this particular class or instructor. It will take about 20-25 minutes to complete. We appreciate your honest feedback.

I want to assure you that this survey is <u>anonymous</u>; we do not require your name or student ID number. Your individual responses will not be available to any instructors or staff, and the results will be reported for groups only. Thank you very much for taking the time to give us this feedback.

Rajinder Samra, Director, Institutional Research and Planning

Fill-in the appropriate circle for each statement.	If you have no experience, mark "Does not apply".	
<b>USE</b> any p	encil or pen.	

Use this method to select your answer



General Impression of Las Positas College										
Based on your overall experience, <u>how satisfied</u> are you with:	VERY SATISFIED	SATISFIED	Neither SATISFIED Nor DISSATISFIED	DIS- SATISFIED	VERY DISSATISFIED	DOES NOT APPLY				
Overall experience at Las Positas College	0	0	0	0	0	0				
Overall experience with instructors	0	0	0	0	0	0				
Overall experience with other students	0	0	0	0	0	0				
Overall experience with Admissions and Records staff	0	0	0	0	0	0				
Overall experience with Financial Aid staff	0	0	0	0	0	0				
Overall experience with librarians	0	0	0	0	0	0				
Overall experience with counselors	0	0	0	0	0	0				
Overall experience with college administrators (e.g. deans, VPs, etc.)	0	0	0	0	0	0				
Overall experience with other college staff	0	0	0	0	0	0				
Overall appearance of the college	0	0	0	0	0	0				
Overall quality of instruction	0	0	0	0	0	0				
College commitment to student success	0	0	0	0	0	0				
Preparation for transfer to four-year college or university	0	0	0	0	0	0				
Preparation for obtaining employment in my field of study	0	0	0	0	0	0				
Progress you are making toward achieving your educational goal	0	0	0	0	0	0				
Information provided during orientation session	0	0	0	0	0	0				
Efficiency of course registration over the Internet (CLASS-WEB)	0	0	0	0	0	0				
Assistance provided by Admissions & Records staff (A&R)	0	0	0	0	0	0				
Convenience of getting a counseling appointment	0	0	0	0	0	0				
Availability of courses offered	0	0	0	0	0	0				
Based on your experience with campus facilities, <u>how satisfied</u> are you with:	VERY SATISFIED	SATISFIED	Neither SATISFIED Nor DISSATISFIED	DIS- SATISFIED	VERY DISSATISFIED	DOES NOT APPLY				
Maintenance/cleanliness of buildings and grounds	0	0	0	0	0	0				
Classroom (lecture) facilities	0	0	0	0	0	0				
Computer laboratories	0	0	0	0	0	0				
Integrated Learning Center (ILC)	0	0	0	0	0	0				
Library facilities (e.g. building space, equipment, environment)	0	0	0	0	0	0				
Tutoring facilities (e.g. building space, equipment, environment)	0	0	0	0	0	0				
Parking lot	0	0	0	0	0	0				
Physical Education facilities	0	0	0	0	0	0				
Technology laboratories (auto, electronics, photography, welding)	0	0	0	0	0	0				



Student Services and Learning Support Programs								
Have you <u>HEARD OF</u> or <u>USED</u> these student services &		Heard of it,	<u>USED IT</u> and I was:					
programs? If you used them, were you satisfied?	<u>NEVER</u> <u>HEARD</u> of it	but <u>NEVER</u> <u>USED</u> it	VERY SATISFIED	SATISFIED	NOT SATISFIED			
Admission and Records	0	0	0	0	0			
Online Service Center (OSC, Bldg 1600, 2nd floor)	0	0	0	0	0			
Assessment/Placement Testing (Rm 1642)	0	0	0	0	0			
Bookstore (Bldg. 1300)	0	0	0	0	0			
Cafeteria (Bldg. 1600, 1st floor)	0	0	0	0	0			
CalWORKs (Bldg. 1600)	0	0	0	0	0			
Campus Safety/Security	0	0	0	0	0			
Child Development Center (Bldg. 2300)	0	0	0	0	0			
Computer Center (Rm 803)	0	0	0	0	0			
Counseling Services (Bldg 1600, 1st floor)	0	0	0	0	0			
Disabled Students Programs/Services (DSPS)	0	0	0	0	0			
Extended Opportunity Programs/Service (EOPS)	0	0	0	0	0			
Financial Aid Office (Bldg. 1600, 2nd floor)	0	0	0	0	0			
Health and Wellness Center (Bldg. 1700)	0	0	0	0	0			
Honors Transfer Program	0	0	0	0	0			
Intercollegiate Athletics	0	0	0	0	0			
ESL Lab (In the ILC, Bldg 600)	0	0	0	0	0			
Open Math Lab (In the ILC, Bldg 600)	0	0	0	0	0			
Library (Learning Resource Center, Bldg 2000)	0	0	0	0	0			
Student Online Orientation	0	0	0	0	0			
Program Planning Session	0	0	0	0	0			
Student Life (clubs/activities/student gov't)	0	0	0	0	0			
Textbook Loaner Program	0	0	0	0	0			
Transfer Center (Bldg. 1600)	0	0	0	0	0			
Reading and Writing Center (RAW Center, Rm 2400).	0	0	0	0	0			
Tutorial Center (STaRR, Rm 2401)	0	0	0	0	0			
Veterans First Program (Bldg. 1310)	0	0	0	0	0			
Wheels Bus Free Service (LPC Easy Pass)	0	0	0	0	0			

TRANSPORTATION									
A. How do you usually get to campus each day?  O Drive alone	B. If you usually <u>DRIVE ALONE</u> to get to campus, what other ways would you be willing to try?		E. What <u>county</u> do you live in?  O Alameda County	F. What is the <u>most</u> important to you when choosing how to get to campus?					
O Drive alone O Dropped-off O Carpool O Motorcycle	O Bicycle O Carpool O Public Transit	O Vanpool O Walk	<ul><li>O Contra Costa County</li><li>O San Joaquin County</li><li>O Stanislaus County</li></ul>	O Ability to make stops O Comfort and Safety O Convenience/Flexibility					
O Public Transit O Bicycle O Walk	C. Would you ride the ACE Train (Altamont Corridor Express) if it were significantly discounted?  O Yes O No O Not Applicable		O Other Central Valley O Other North Bay O Other SF Peninsula O Other South Bay	O Cost O Reducing pollution O Reliability O Stress					
O Other	D. Do you plan to use to Service (LPC Easy P O Yes O No O N	ass)?	,	O Travel Time					

select your answer							
Please tell us whether you <u>AGREE</u> or <u>DISAGREE</u> with the follo	STRONGLY AGREE	AGREE	Neither AGREE Nor DISAGREE	DISAGREE	STRONGLY DISAGREE	DOES NOT APPLY	
I feel welcome at Las Positas College		0	0	0	0	0	0
Overall I feel safe at Las Positas College	0	0	0	0	0	0	
At LPC, I have generally been treated with respect by:	0	0	0	0	0	0	
	0	0	0	0	0	0	
	Office Staff	0	0	0	0	0	0
	Administrators	0	0	0	0	0	0
At LPC, there is a general respect for differences in:	Race-Ethnicity	0	0	0	0	0	0
	Gender	0	0	0	0	0	0
	Physical Disability	0	0	0	0	0	0
	Age	0	0	0	0	0	0
	Sexual Orientation	0	0	0	0	0	0
	Religion	0	0	0	0	0	0
	Native Language	0	0	0	0	0	0
Counselors have been available when I needed to see the		0	0	0	0	0	0
Counselors helped me clarify my educational goal		0	0	0	0	0	0
Counselors helped me clarify my career goal		0	0	0	0	0	0
Counselors gave me encouragement and support		0	0	0	0	0	0
The resources of the library are adequate for required co	urse assignments	0	0	0	0	0	0
The hours of service in the library are adequate to meet s	student needs	0	0	0	0	0	0
The Library is open when I need it to be		0	0	0	0	0	0
The availability of computers in the library is adequate to		0	0	0	0	0	0
Assistance provided by Library Staff is adequate to mee		0	0	0	0	0	0
The Library feels welcoming to me		0	0	0	0	0	0
Sufficient tutoring resources are available for students in	n a variety of subjects.	0	0	0	0	0	0
The Tutorial Center is open when I need it to be		0	0	0	0	0	0
The Tutorial Center feels welcoming to me		0	0	0	0	0	0
The Reading and Writing Center is open when I need it		0	0	0	0	0	0
The Reading and Writing Center feels welcoming to me.		0	0	0	0	0	0
Instructors encourage students to examine different poir	nts of view	0	0	0	0	0	0
Course syllabi are provided and followed by instructors.		0	0	0	0	0	0
A barrier to achieving my academic goal is the lack of ac internet services		0	0	0	0	0	0
		ALWAYS	NEARLY ALWAYS	USUALLY	SELDOM	NEVER	
How often are you able to get the courses you need on the are good for you?	•	0	0	0	0	0	
Do you have regular access to a computer/laptop?		0	0	0	0	0	
Do you have regular access to internet at home?		0	0	0	0	0	
It is clear to me what I am expected to learn, know, and to successfully complete:		VERY	OLEAD	SOMEWHAT	NOT AT ALL		DOES NOT
<u> </u>	my courses	CLEAR	CLEAR	CLEAR	CLEAR		APPLY
	jor/program	0	0	0	0		0
	gree/certificate	0	0	0	0		0
	nsfer education	0	0	0	0		0
Tity titi							

Student Learning Outcomes									
	at Las Positas College,					Does Not			
HOW MUCH PROC	GRESS have you made in the following areas?	None	A Little	Some	A Lot	Apply			
	Reading skills	0	0	0	0	0			
	Writing skills	0	0	0	0	0			
COMMUNICATION	Oral communication and speaking skills	0	0	0	0	0			
	Listening effectively	0	0	0	0	0			
	Ability to read, interpret, and generate charts/graphs	0	0	0	0	0			
	Critical thinking	0	0	0	0	0			
	Gathering information from multiple sources	0	0	0	0	0			
CRITICAL	Ability to learn on my own, pursue ideas and find info	0	0	0	0	0			
THINKING	Using logic to draw conclusions from information	0	0	0	0	0			
	Mathematical skills and abilities	0	0	0	0	0			
	Applying knowledge to new situations to solve problems	0	0	0	0	0			
CREATIVITY/ AESTHETICS	Appreciation for the arts and the role art plays in society	0	0	0	0	0			
	Performing to the best of my abilities	0	0	0	0	0			
RESPECT	Clarity of my own values and ethical standards	0	0	0	0	0			
and RESPONSIBILITY	Exhibiting personal, professional, academic honesty	0	0	0	0	0			
RESTONSIBILITY	Developing clear career goals	0	0	0	0	0			
	Learning to work cooperatively with others	0	0	0	0	0			
	Ability to meet deadlines and complete tasks	0	0	0	0	0			
	Appreciation of my role in a democratic society	0	0	0	0	0			
	Awareness of my civic or community responsibilities	0	0	0	0	0			
	Understanding diverse philosophies, cultures, ways of life	0	0	0	0	0			
TECHNOLOGY	Overall technological literacy	0	0	0	0	0			
TECHNOLOGY	Ability to use computers effectively	0	0	0	0	0			
	Demographic & Background Infor	mation	n						

Demographic & Background Information									
<ol> <li>Gender</li> <li>Female</li> <li>Male</li> </ol>	<b>3. Race/E</b> (select a	thnicity all that apply)	} •	What is your <u>primary</u> educational goal? (select only one)	1	5. Highest education level of (Select only one from each		ents.	
2. Age O 19 or younger O 20-21 O 22-24 O 25-29 O 30-39 O 40-49	O Asian O Filipin O Latino O Native O Pacific O White	n American American  O Hispanic American/Alaskan Native Islander/ Hawaiian / European American		O Transfer with AA/AS Degree O Transfer without AA/AS Degree O AA/AS Degree only O Certificate O Acquire job skills O Improve Basic Skills O Personal Development O Other		Grade school or less Some high school High school Some college College Certificate Associates Degree (AA or AS) Four-year Degree (BA or BS)	Mother	Father O O O O O O O O	
	O Other	7. Number of semesters y	ou		9.	Graduate/professional Enrollment Type	0	0	
(select only one)  O Full-time (16 or of the control of the contro	5 units)	have been attending LI O Less than 2 Semesters O 2-3 Semesters O 4-6 Semesters O 7 or more Semesters	PC:	(select all that apply)  O Morning O Afternoon (12 - 4 pm) O Evening (4:30 pm or after) O Saturday O Sunday	•	(select only one)  New (first time at any college) Continuing (attending LPC in Transfer (attended another co Returning (attended LPC befo Enrolled in K-12	Spring 2016	ng 2016)	

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Use this method to	Ø
select vour answer	<i>y</i>

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10a. Did you consider taking an additional course this semester?	O Yes O	No	10b. If	YES, wha	t prevented	you from	taking additional courses?		
11. Are you enrolled in an online course at LPC this semester?	O Yes O	No							
12. Is English your first language?	O Yes O	No							
13. Do you have a disability?	O Yes O	No							
				,	Which of th	ie followi	ng are true for you? (select all that apply)		
14. What is your average annual hou					O BOG (Bo	ard of Gove	ernors) Fee waiver recepient		
(If you are a dependent and under age 24, please give us your parents' annual income. Round to the nearest thousand.)							recepient		
			,	i I	O Receive 1	public assis	tance (TANF, AFDC, SSI, or SNAP)		
\$ ,000				1	O Displace	d worker (la	aid off from a paid job)		
15. How many people does this inco	me suppor	t?		! ! !	O Have cus	stody of a cl	hild between 18 mo. & 5 years		
O1 O3 O5 O7				 	O Need chi	ildcare for a	child between 18 mo. & 5 years		
O 2 O 4 O 6 O 8 or more	3			j L	O Have cus	stody of a cl	hild between 6 and 18 years old		
02 01 00 0 0 min				1	O Single pa	nrent			
HEALTH and WELLNESS									
1. Within the <u>last school year</u> , have a the following affected your acade		But did no	ot Earned a		Recieved an inclomplete		4. On average, how many days a week do you engage in moderate to		
performance?		academic		<u>course</u> grad	-	this	strenuous exercise?		
	Stress	0	0	0	0	0	<b>O</b> 0 days <b>O</b> 3-4 days		
1	difficulties	0	0	0	0	0	O 1-2 days O 4-7 days		
Flu / cold / seasona		0	0	0	0	0	F 1477		
	Drug use	0	0	0	0	0	5. When you do engage in streneous exercise, on average, how many		
	lcohol use	0	0	0	0	0	minutes do you exercise at this level?		
Depression / anxiety / seasonal affect		0	0	0	0	0	O 15 min O 45 min		
2. Please respond if you have experi following:	enced the	14 days	ES, in the			0, <sup>t</sup> NEVER	O 30 min O 60 min		
Felt things were hopeless		0	0	0	0	0	6. How many servings of fruits and		
Felt overwhelmed by all you had to d		0	0	0	0	0	vegetables do you get in a day? (1 SERVING = 1 med. sized whole		
Felt very sad		0	0	0	0	0	fruit or 1/2 cup of chopped veggies)		
Felt overwhelming anxiety		0	0	0	0	0	O none O 3-4 servings		
Seriously considered suicide		0	0	0	0	0	O 1-2 servings O 5 or more		
Felt so depressed that it was difficult	to function	0	0	0	0	0			
Attempted suicide		0	0	0	; o	0	7. How many <u>hours per week</u> do you		
3. Within the <u>last 30 days</u> , on how m did you use:	any days	used	Have used, but NOT in last 30 days	1-2 3-5	Days 6-9 10-19	20-29 All	expect to work while in college? (excluding course work/study time)		
	Marijuana	0	0	0 0	0 0	0 0	O none O 21-34 hours		
	Alcohol	0	0	0 0	0 0	0 0	O 1-20 hours O 35+ hours		
Prescription pain pills (not presc	ribed to you)	0	0	0 0	0 0	0 0			
V	Vhat can La	as Posit	as Colleg	e do to he	elp you succ	eed acade	mically?		