

Creating an Office Depot Order

>>> Changing Your Password (Pg. 5) | Returning Items (Pg. 6) | Modifying Your Order (Pg. 7) <<<

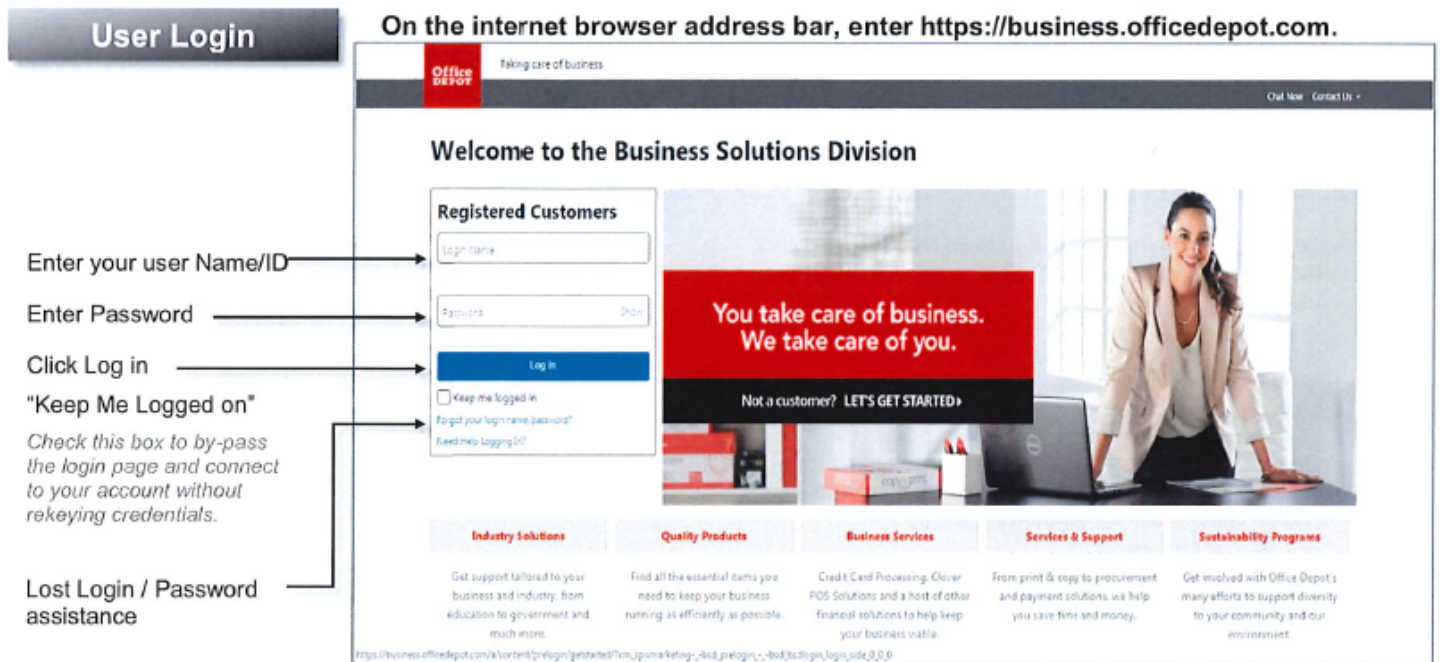
Office supplies should be purchased using the contract Las Positas College has with Office Depot whenever possible. In addition to the lower prices that Office Deposit provides in conjunction with our contract, Office Depot will also price match items found on Amazon and their main website. The Administrative Services office has established individual accounts for designated staff throughout the college. If an account needs to be set up for a new employee that needs an Office Depot account, please contact your department administrator to request.

Step 1 | Access the Office Depot Business website – www.odpbusiness.com

Welcome to the Business Solutions Division



Step 2 | Log onto your Office Depot Account



User Login

On the internet browser address bar, enter <https://business.officedepot.com>.

Enter your user Name/ID

Enter Password

Click Log in

"Keep Me Logged on"
Check this box to by-pass the login page and connect to your account without rekeying credentials.

Lost Login / Password assistance

Office DEPOT Taking care of business

Chat Now Contact Us

Welcome to the Business Solutions Division

Registered Customers

Login name

Password Show

Log In

Keep me logged in

[Forgot your login name/password?](#)

[Need help logging in?](#)

You take care of business. We take care of you.

Not a customer? LET'S GET STARTED >

Industry Solutions

Quality Products

Business Services

Services & Support

Sustainability Programs

Get support tailored to your business and industry, from education to government and much more.

Find all the essential items you need to keep your business running as efficiently as possible.

Credit Card Processing, Clover POS Solutions and a host of other financial solutions to help keep your business viable.

From print & copy to procurement and payment solutions, we help you save time and money.



Get involved with Office Depot's many efforts to support diversity to your community and our environment.

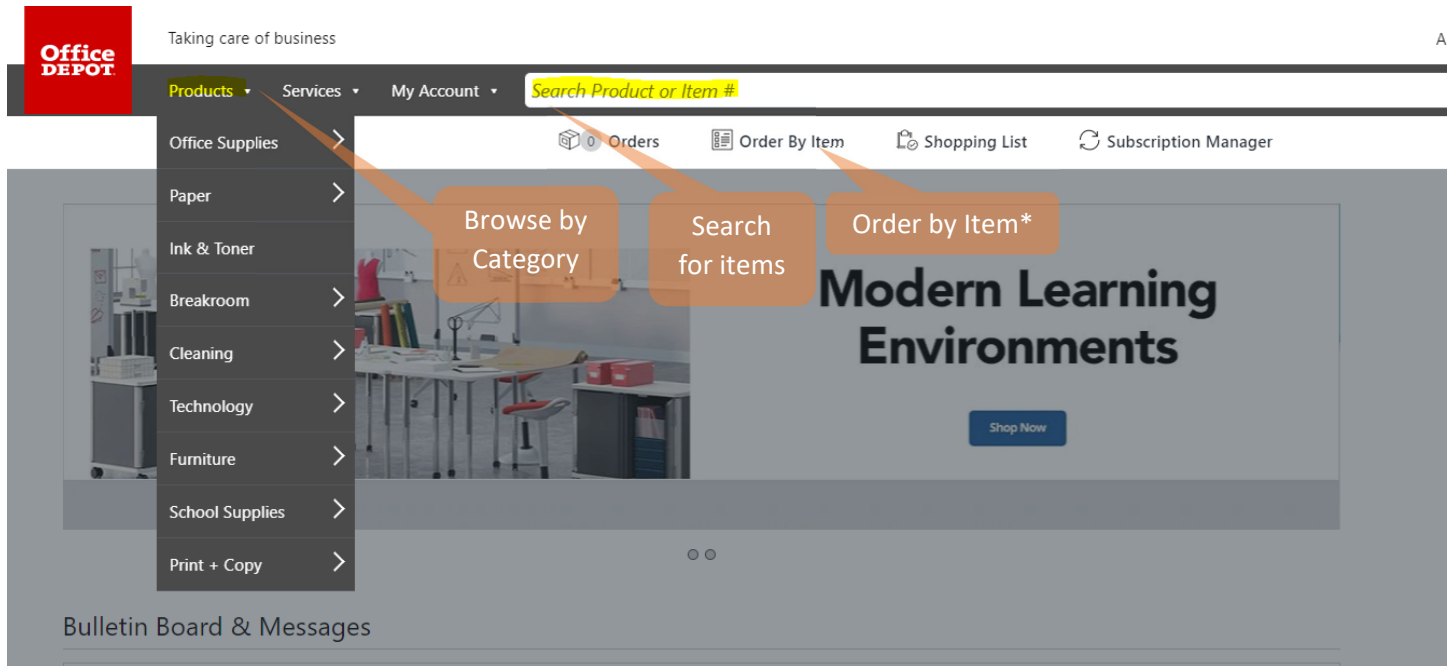
https://business.officedepot.com/k/content/rel/login/getstarted?cm_sp=marketing_-4ad_prelogin_-4ad_login_login_side_8_0_0

Your username is your college-issued work email account. Your initial password* is "Welcome1" (no quotation marks).

*Be sure to change your account password after logging in. Instructions available on page 5.

Step 3 | Searching for Items

Note: You are encouraged to order Office Depot items that are listed as “Best Value”  or “School Item”  as these are priced based on negotiated contract. This ensures you receive the best price for needed items. You may order items that are not on contract, however, you are encouraged to look for the items with an icon/tag that indicates it is the lowest price available. Office Depot will price match items that are available for a lower price on both their regular consumer website and Amazon. If a price is listed cheaper in one of these two places, please contact our Office Depot representative (contact information at end of document).



*You can add items to your cart by item number for quick and easy re-ordering of commonly used items. This is useful if you create a list of recurring items with their Office Depot Item Number, as you save time on searching and ensure you order the exact same item you did before. See below:

Home / [Order By Item Number](#)

Order By Item Number

[What's New?](#)

Enter the 6, 9 or 10-digit item number and quantity for each item you would like to order in the appropriate fields below.

ITEM DESCRIPTION:	PRICE:	ITEM NUMBER:	QTY:	COMMENTS:
-	-	<input type="text"/>	<input type="text"/>	<input type="text"/>
-	-	<input type="text"/>	<input type="text"/>	<input type="text"/>
-	-	<input type="text"/>	<input type="text"/>	<input type="text"/>

[+ Enter More Items](#)

[Add To List](#)

[Add To Cart](#)

Step 4 | Adding Items to Your Cart

Home / Paper / Copy & Printer Paper / Copy & Multipurpose Paper / **Product Details**

Office Depot® Brand White Copy Paper, Letter Paper Size, 20 Lb, 500 Sheets Per Ream, Case Of 10 Reams

★★★★☆ 476 Reviews | [Description](#) | [Share](#) | [Print](#)

Item # 273646 Entered Item # 273646



\$ **34.99** / case

Select an option ⓘ

- One-Time Delivery
- Subscription Delivery

NOTE: this is our designated printer paper. Please only order Item #273646 for your printer.

Post-it

Complete your purchase

Post-it® Notes, 3" x...
\$16.42

Post it® Notes Super...
\$18.03



This item is on contract!

Free Delivery on qualifying \$49.99 orders ⓘ

Next Business Day Delivery ⓘ

Order in the next 1 hour 58 minutes and get it **Tuesday, July 30**
Availability: 5,056

Enter quantity and click here

BEST VALUE

Recurring purchase? Click here for easy reordering

Qty

🛒
Add to Cart

Add to Shopping List


*Inventory validated when item(s) is added to cart.

Step 5 | Review Your Cart and Submit Your Order

Note: orders should be \$50 or more. Orders less than \$50 may result in a fee.

Shopping Cart

[Continue Shopping](#)

	Shipping	Qty.	Price
 <p>Avery® Top View Inkjet/Laser Hanging File Folder Tabs, 5567, 3" x 1 1/4", Pack Of 90 Item # 477408 Entered Item # 477408</p> <p>PREFERRED</p> <p><input type="checkbox"/> Subscribe ⓘ</p>		<input type="text" value="1"/> Save For Later Remove	<p>\$10.03</p> <p><small>\$10.03 pack</small></p>
		<input type="text" value=""/> Comments	<p>Save</p>


Look good? Click here

Order Summary

Subtotal	\$52.61
Estimated Tax	\$4.87
Estimated Delivery	FREE
Total (6 Items)	\$57.48

Checkout

Need Stamps?



Step 6 | Review Details, Enter the FOAP (Budget String), and Submit Checkout

Please verify all of your order information below and choose one of the options at the bottom of the page to submit your order.

User information THOMAS ROTHMAN (925) 424 - 1636 trothman@laspositascollege.edu Change	Delivery information LAS POSITAS COLLEGE 3000 CAMPUS HILL DR 1689 - VP ADMIN SRVCS LIVERMORE, CA 94551 (Taxable) Change
Email options <input checked="" type="checkbox"/> Send me an email confirmation of this order <input type="checkbox"/> Send a copy of order confirmation to	Order summary Delivery order 1 # 377113709-001 Estimated delivery 09/12/2019

Be sure to check this!

Account information

* FUNDORG #####-#####	* Contact THOMAS ROTHMAN
* ACTPRGM 4301-#####	Contact Phone (925) 424-1636 Ext
* ROOM # Your room number	Comment: Not used by our delivery carriers.

* Marked fields are required

These 3 fields are required. The account should be 4301 (office supplies), but enter your Fund, Org, and Program codes as well.

Payment information

- Account Billing
- Redeem a Gift Card or Rewards Certificate

Delivery options

Standard Delivery

If you are not available to receive this order on the date below, then select a different delivery date (date request applies to stocked items, any items shipped *directly from the vendor* will be delivered as previously indicated):

Select a desired delivery date:

Schedule Future Delivery

To place an order for FUTURE delivery, (delivered in no less than 21 days and no greater than 180 days) [Click Here](#)

Make sure delivery date is not on a day when the college is closed.

Have you made changes to your cart or delivery option? [UPDATE CART](#)

By submitting this order, you agree to the [Terms and Conditions](#).

[Click here to submit](#)

[Place Order](#)

Step 7 | Approvals

Once your order is placed, it is *automatically* sent to the next approver in the approval flow. Approvers will receive an auto-generated email from Office Depot and may also view pending orders by logging in to their business account. Orders under \$1000 require one Administrator approval (Director, Dean, etc.) while orders of \$1000 or more will require up to Vice President approval. All orders are then routed to Administrative Services for final approval before being released.

◇ Changing your Office Depot Account Password ◇

Step 1 | Log into your Account

Step 2 | Access your Account page

Taking care of business

Click here

Account: 24824544

Contact Us ▾

Account: 24824544

Products ▾ Services ▾ My Account ▾ Search Product or Item #

Step 3 | Click on My Profile Overview

Home / My Account

My Profile

- My Profile Overview
- Select Ship To
- Select Contacts
- Select ROOM #
- Select FOA
- Select P
- My Proxy Approver

Click here

Step 4 | Click on Edit Login Info & Lost Password Prompt

Welcome, THOMAS ROTHMAN!

Please take a moment to verify the below information.

Your User Settings

Manage your contact information, subscriptions and logins

User Info

THOMAS ROTHMAN
(925)424-1636

Click here

Subscriptions & Settings

Edit User Info & Communication Preferences
Edit Login Info & Lost Password Prompt

Step 5 | Update your Password

Account Settings

Login Name & Password

Login Name **TROTHMAN@LASPOSITASCOLLEGE.EDU**

Current Password

Welcome1

New Password

Enter new password

Confirm New Password

Retype password

Password Expires **Every 90 Days**

Keep me logged in (Cookies must be enabled for auto login.)

Click here UPDATE CANCEL

Update Security Question

Question

[Redacted]

Answer

[Redacted]

Confirm Answer

[Redacted]

Current Password

[Redacted]

UPDATE CANCEL

◇ Returning Ordered Item(s) ◇

Step 1 | Log onto your Office Depot Account

Step 2 | Click on the “Orders” Button, followed by the Order Number

The screenshot shows the top navigation bar of the Office Depot website. It includes a search bar, a 'Products' dropdown, a 'Services' dropdown, and a 'My Account' dropdown. Below these are icons for 'Orders', 'Order By Item', and a shopping cart icon. An 'Order Number' list is shown on the right, with '366952954-001' highlighted in yellow and a callout bubble saying 'Click here'. Another callout bubble points to the 'Orders' icon, also saying 'Click here'.

Step 3 | Click the “Begin Return” Hyperlink at the Bottom of the Order

The screenshot shows the 'Order Details' page for order 366952954-001. It features a navigation menu on the left with options like 'My Account', 'Print Order', 'Email Us', and 'Back to Order Tracking'. On the right, there are buttons for 'View Search Results', 'Begin Return' (highlighted in yellow with a callout bubble saying 'Click here'), and 'ADD TO LIST'. Below these is a 'REORDER' button and a note: 'All selected items will be added to your shopping cart.' At the bottom, there is a 'RELATED ORDERS' section with a link to see a consolidated list of related orders.

Step 4 | Select the Items, Quantity, and Reason to Return

The screenshot shows the return selection interface for an Office Depot® Brand Durable View Round-Ring Binder. It includes a checkmark icon, a product image, the price '\$5.21', and the quantity '4'. The 'RETURN' column shows '4' in a yellow box. Below the product name, there are radio buttons for 'Return' (selected) and 'Exchange'. A dropdown menu for '*Reason' is set to 'Ordered Wrong Item'.

Step 5 | Confirm your Selected Returns and Submit

The screenshot shows the return confirmation page. It features a breadcrumb trail: 'Home / My Account / Order List / Order Detail / Return'. The main heading is 'You are returning'. Below this is a table of items to be returned, including an 'AT-A-GLANCE® Monthly Desk Pad Calendar' and the 'Office Depot® Brand Durable View Round-Ring Binder'. To the right, a summary box shows the 'Return Total' as '\$99.58' (including subtotal, adjustments, and taxes). A callout bubble says 'Click here' pointing to the 'Submit Return' button.

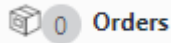
Step 6 | Follow the Return Instructions

The screenshot shows the return instructions page. It starts with a 'Thank you! Your order is being processed.' message and a 'Print' button. Below, it says 'Here's what to do next for your return:' and lists three steps with icons: Step-1 (Package your Items), Step-2 (Check your email for scheduled pick up date), and Step-3 (Have your items ready for pickup).

◇ Modifying Placed Orders ◇

If your order has not yet been released, you may modify the placed order to change the items requested or update/correct the text entered in the required fields (such as the FOAP, room number, etc.). Modified orders will require re-approval.

Step 1 | Access Your Order History



Click on the first button in the top navigation bar to open up your order history. In your order history, click on the blue order number that relates to the order you wish to modify.

<input type="checkbox"/>	Order #	Order Date	Ordered By
<input type="checkbox"/>	200910771-001 P	09/23/2021	THOMAS ROTHMAN

Step 2 | Opening the Modify Order Page

Near the bottom of the Order Detail page, click on the blue text that says “Modify Order.”

Workflow Status

Approver	Status	Details	Comments
<input type="radio"/> ALESIA HIGH	Pending Release from	-	

ORDER NUMBER	STATUS	APPROVER		TOTAL
200910771-001 - Parent Order	Held for Restrictions	ALESIA HIGH		\$15.31

	PRICE	QUANTITY	BACK ORDER	SHIPPED	TOTAL
	\$13.89 / pack	1	0	0	\$13.89

Item #9838460
Delivery only ⓘ

Subtotal:	\$13.89
Delivery Fee:	\$0.00
Adjustments:	\$0.00
Taxes:	\$1.42
Total:	\$15.31

Cancel Order | **Modify Order**


Step 3 | Modify Your Order

Once you’ve selected to modify an order, the items in that order will be moved to your shopping cart. This will allow you to remove or add items in your cart, which will update the order. The fields related to your order details will also become editable, allowing you to change the values you’ve entered if information needs to be corrected.

Changing Items

You'll notice that by modifying an order, the items have been placed back in your cart.



You may click on this button  , then click “View Cart” to pull up your shopping cart. On this page, you can either remove any unwanted items, update the desired quantity, or use the search bar to look up new items to add. Once you've made your changes, click on “Checkout” to get ready to re-submit your order.

Order Summary	
Subtotal	\$17.97
Estimated Tax	\$1.84
Estimated Delivery	FREE
Total (2 Items)	\$19.81

[Checkout](#)

Correcting Information

In the example below, the order was previously placed with an incorrect account code. Clicking on “Modify Order” allows these fields to be updated so that information can be corrected. This information is important, as it will indicate where District records these expenses. **The FOAPs shown below are for sample purposes only.**

Account information

* FUNDORG

* ACTPRGM

* ROOM #

Make these my default values, if permitted



Account information

* FUNDORG

* ACTPRGM

* ROOM #

Make these my default values, if permitted

Step 4 | Submit Your Changes

Once you've finished updating your cart, review your order one more time to ensure your desired items have been modified and all fields are correctly filled out. This information is imperative to ensure that your order is delivered to the appropriate location and recorded appropriately in your budget.

If everything looks good, click on the  button to re-place your order for approval.